**Visitation**

**Training Plan**

**Training Plan**

**Resident Visitation during COVID-19**

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| **Training Name: Resident Visitation for Facility Staff** |
|  | ❑ **Training** ❑ **Simulation** ❑ **Workshop** 🗹 **Presentation** |
| ***Training Objectives*** | 1. Understand the facility COVID-19 visitation plan
2. Identify ways that staff assist with safe socially distanced resident/guest visits
3. Verbalize ways that staff can coach visitors in proper hand hygiene, face covering use, and social distancing (discussion/role play)
4. Understand the importance of continued staff COVID-19 infection prevention
 |
| ***Connection to Overall Project Goals*** | * This training is part of the overall project to educate and support facility staff to implement universal source control measures needed to prevent the spread of COVID-19 in the facility
 |
| ***Participants:******Who should attend?*** | There is one training session for all employees to attend. Education is offered in slide presentation form with speaker’s notes for use by each facility. Group Discussion or role play is suggested during coaching segment. |
| **What training should they attend before this one?** | * No pre-requisite
 |
| **What training should they attend after this?** | * No specific follow-up training
 |
| ***Facilitators:******(How many trainers should participate and whom?)*** | One presenter will be needed to facilitate the presentation, discussion, and post-test |
| **Logistics Requirements** | **What is needed?** |  |
| * Room for training
* Computer and Projector
* Screen or another blank light-colored surface
 |

**Training References**

* Centers for Medicare & Medicaid Services. QSO-20-39-NH, “Nursing Home Visitation-COVID-19”; September 17, 2020, Revised 03/10/21: <https://www.cms.gov/files/document/qso20-39-NH>
* Centers for Disease Control and Prevention. “Using Personal Protective Equipment (PPE)”, August 19, 2020. <https://www.cdc.gov/coronavirus/2019-ncov/hcp/using-ppe.html>
* Centers for Medicare & Medicaid Services State Operations Manual, Appendix PP – Guidance to Surveyors for Long Term Care Facilities (Rev. 173, 11-22-17): <https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/downloads/som107ap_pp_guidelines_ltcf.pdf>
* Centers for Disease Control and Prevention. “Preparing for COVID-19 in Nursing Homes”; Updated Nov. 20, 2020; <https://www.cdc.gov/coronavirus/2019-ncov/hcp/long-term-care.html>
* Centers for Medicare & Medicaid Services. “Nursing Home Reopening Guidelines for States and Local Officials”; May 18, 2020, Revised 09/28/20; CMS; QSO-20-30-NH; <https://www.cms.gov/files/document/qso-20-30-pdf>
* Centers for Medicare & Medicaid Services. “Interim final Rule (IFC), CMS-3401-IFC, Additional Policy and Regulatory Revisions in Response to the COVID-19 Public Health Emergency related to Long Term Care (LTC) Facility Testing Requirements and Revised COVID-19 Focused Survey Tool”; August 26, 2020; CMS QSO Memo 20-38-NH: <https://www.cms.gov/files/document/qso-20-38-nh.pdf>