NSPIRE Demonstration Update

LeadingAge Senior Housing Providers

Aug 17, 2020

NSPIRE Update

NSPIRE Demonstration Goal: 4500 Properties

- 3117 - Multifamily Properties Approved
- 929 - Public Housing Properties Approved
- 3 - Office of Healthcare Program Properties Approved
- 4049 Total Approved Properties

Preparing for RTO

Released Full Version of Standards V1.3

- Published the list of Life-Threatening Deficiencies
- Published the list of Heath and Safety Risk
- Integrating NSPIRE Standards into HCV and Project-Based programs
- New Standards Template

Policy and Regulatory

- Received 2nd round of Proposed Rule Comments 8/7

NSPIRE Update

Customer User Experience/Communications

- Launch of new NSPIRE website
- NSPIRE Standards and Residents Workshops
- NSPIRE Topical Webcasts/Webinars
- Published ***Get NSPIREd*** Newsletter 4th Edition Aug 2020

New Scoring Model

- SOP Validation Scoring Model Analysis and Mockups and Associated Documentation

New Inspection Software

- NSPIRE Team is developing and testing Salesforce back-office compatibility
- Collaborating with HUD Offices to develop future IT solution

NSPIRE Update

Program Alignment

- NSPIRE – HCV integration

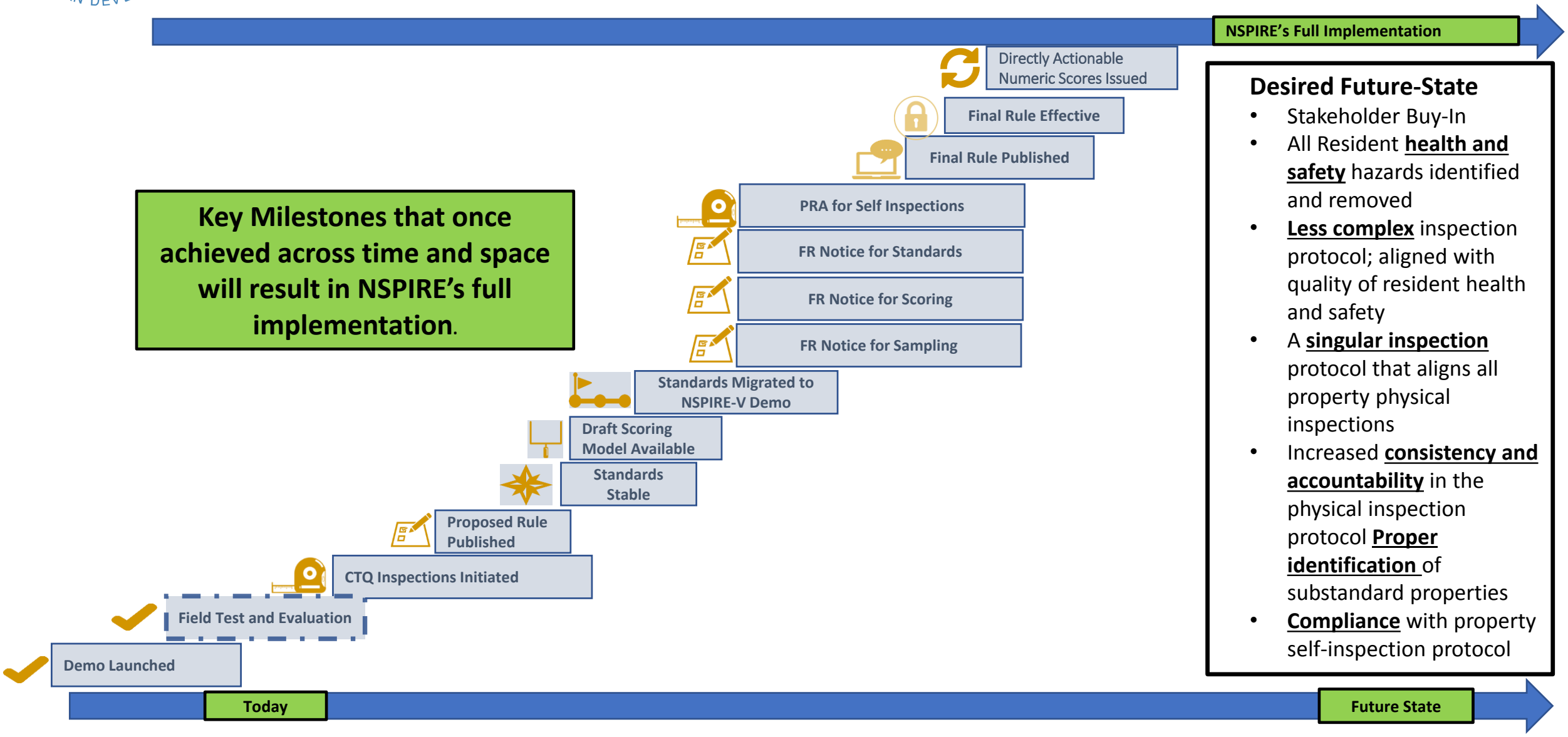
NSPIRE-V

- Load revised standards into the ExAm4 App
- Conduct UAT revised standards late September through October
- Initiate conversion from UPCS-V to NSPIRE-V in November

RVI

- HQS and UPCS-V NOTICE for RVI is in clearance.
- Many PHAs are using RVI for voucher inspections
- Testing RVI for UPCS and NSPIRE inspections is ongoing

NSPIRE Major Milestones



Key Milestones that once achieved across time and space will result in NSPIRE's full implementation.

Desired Future-State

- Stakeholder Buy-In
- All Resident **health and safety** hazards identified and removed
- **Less complex** inspection protocol; aligned with quality of resident health and safety
- A **singular inspection** protocol that aligns all property physical inspections
- Increased **consistency and accountability** in the physical inspection protocol **Proper identification** of substandard properties
- **Compliance** with property self-inspection protocol

Why Volunteer? Because It's S.M.A.R.T!

Set the Standard

Maintain Your Current Score

Act Now to Get Ahead

Receive Advisory Scores

Train for the Future

Set the Standard

- Collaborate with HUD to shape the new inspection standards through feedback and direct access to HUD decision-makers.
  - This collaborative partnership will help improve the relationship between you and HUD.
  - Standards that are revised from your participation and input are posted on HUD's website at https://www.hud.gov/program_offices/public_indian_housing/reac/nspire/standards

Maintain Your Current Score

- No UPCS inspections during the Demonstration.
- Your UPCS score will be carried forward for the duration of the Demonstration.

Act Now to Get Ahead

- Your participation allows for sharing of information and keeps you informed of the latest NSPIRE updates.
- Secure your spot today! There are thousands of eligible properties, but only 4,500 will be selected to participate in the NSPIRE Demonstration.

Receive Advisory Scores

- Find out how properties will score under NSPIRE before final rule and implementation.
- Receive an advisory score that will allow you to be better informed and prepared for when NSPIRE goes into effect.
- Self-inspections are evaluated, not scored.

Train for the Future

- Get technical assistance on the new standards, scoring, sampling, and health and safety deficiencies.
- Participate in NSPIRE focus groups, workshops, listening sessions, and HUD subject matter experts to prepare your team with the skills they need.
- Prepare your team with the skills they need.

How to Volunteer

https://www.hud.gov/program_offices/public_indian_housing/reac/nspire/registration

Follow-On Steps

- Future Communication and Stakeholder Outreach – NSPIRE Webinar Series
  https://www.hud.gov/program_offices/public_indian_housing/reac/nspire/webinars

- Virtual NSPIRE Standards Workshop Series - Summer 2020
  - August 18, 25th (Limited Seating - PHA Invite Only)
  - September 1, 2020 (Limited Seating - Resident and Tenant Groups Invite Only)
  - September 15, 22, 29th (Limited Seating - Multifamily Properties Invite Only)

- ***Get NSPIREd*** Newsletter Future Issues - Sign Up via link below
  https://www.hud.gov/subscribe/signup?listname=National%20Standards%20for%20Physical%20Inspection%20of%20Real%20Estate&list=REAC-NSPIRE-L

- Public Comments and Feedback

NSPIRE

Questions and Feedback

NSPIRE@hud.gov or search for "HUD NSPIRE"

NSPIRE Information Center 1-800-883-1448

New NSPIRE Website

https://www.hud.gov/program_offices/public_indian_housing/reac/nspire