



Katie Smith Sloan

President & CEO
LeadingAge



Katie Smith Sloan is president and CEO of [LeadingAge](#). Guided by the mission to be the trusted voice for aging, Sloan advances the organization's strategic priorities to increase impact through advocacy, enhanced member value and generates ideas to improve our current system of services and supports. As LeadingAge's President and CEO, Katie Smith Sloan seeks common ground with other stakeholders to address ageism and to promote innovation.

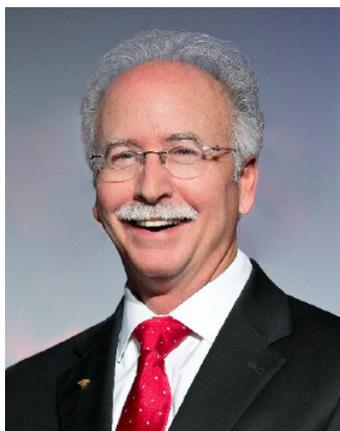
Sloan also serves as the executive director of the Global Ageing Network, an organization with a presence in over 50 countries committed to improving the quality of life for people as they age

throughout the world.

Sloan serves on the Board of Directors of the Centre for Aging and Brain Health Innovation (CABHI) based in Toronto, HelpAge USA, the Long Term Quality Alliance (LTQA), and ValueFirst, a group purchasing company serving the aging services field. She is also co-chair of Dementia Friendly America, a multi-sector collaborative with a mission to foster dementia friendly communities.

Mike King

President & CEO
Volunteers of America
Board Chair
LeadingAge



With more than 40 years of top-level leadership experience in the charitable sector, Mike King is one of the nation's premier nonprofit executives. Since 2010, Mr. King has served as national president and CEO of [Volunteers of America](#), one of the oldest and largest human service charities in the United States. He helms an organization with an annual budget topping \$1.3 billion, with approximately 15,000 employees and one of the nation's largest affordable housing portfolios with more than 25,000 units. He also acts as chief liaison between the national organization and its 30 regional affiliates. During his tenure, Mr. King spearheaded Volunteers of America's first paid advertising and marketing campaign, and has made growing public awareness of the organization to support fundraising as a major priority.

Mr. King has been a major advocate for Volunteers of America in Washington, D.C., both on Capitol Hill and among other human service organizations. His work has focused on the



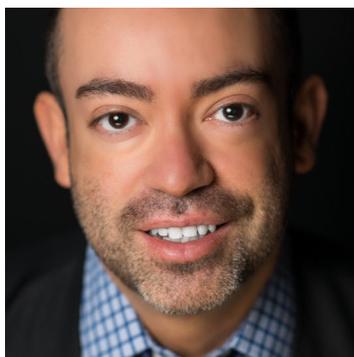
preservation of federal funding and other resources that support populations most in need. Mr. King has been an outspoken advocate in support of preserving the charitable tax deduction, including testifying before the House Ways and Means Committee. His testimony focused on the negative effects capping charitable income tax deductions would have on human service providers and the people they support. Starting in January 2022, Mr. King will serve as chair of the board of directors of LeadingAge, the association representing more than 5,000 nonprofit aging services providers. Additionally, Mr. King previously sat on the executive committee of Leadership 18 – an alliance of the nation’s largest charities and nonprofits – and has given speeches to groups including the Points of Light Foundation Conference on Volunteering and Service, the National Housing Conference and Association of Fundraising Professionals.

Previously, Mr. King served as CEO of Volunteers of America Texas before leading the national organization. While at the affiliate, he oversaw direct care programs serving 25,000 people annually with specialties in substance abuse, developmental disabilities and low-income housing. He has held executive positions with United Way of Metropolitan Dallas, the Volunteer Center of Dallas, ChildCareGroup and Volunteer–The National Center. Mr. King served as a facilitator of leadership training for Hewlett Packard and has also served on the faculty of both the University of Colorado and the Institute for Advanced Volunteer Management in the United Kingdom. In 1986, he was awarded the White House’s Outstanding Volunteer Action Award by President Ronald Reagan.

Mr. King holds a Bachelor of Arts degree from Texas Christian University and a Master’s degree in civic affairs from the University of Dallas.

Robert Espinoza

Vice President of Policy
PHI



Robert Espinoza is the Vice President of Policy at [PHI](#), where he oversees its national advocacy, research, and public education division on the direct care workforce. He is a nationally recognized expert and frequent speaker on aging, long-term care, workforce, and equity issues.

In 2010, he co-founded the Diverse Elders Coalition, a historic, national coalition focused on improving aging supports for communities of color and LGBT communities, and in 2020, he was selected for the first-ever CARE 100 list of the most innovative people working to re-imagine how we care in America today and as one of *Next Avenue*’s 2020 Influencers in Aging.

He serves on the board of directors for the American Society on Aging, the National Academy of Social Insurance, and the FrameWorks Institute.



Charlotte Haberaecker

President & CEO

Lutheran Services in America



Charlotte Haberaecker is the President and CEO of [Lutheran Services in America](#), one of the largest and broadest nonprofit networks of health care and social services in the country. The Lutheran Services in America network of 300 Lutheran social ministry organizations empowers one 1 in 50 people in America to lead their best lives and provides a broad range of social services and health services to people of every background in every stage of life from children to seniors and people with disabilities. Lutheran Services in America is ranked #21 on the Chronicle of Philanthropy's list of "America's Favorite Charities." The Lutheran Services in America network has combined annual revenue over \$22 billion.

Prior to joining Lutheran Services in America in 2012, Charlotte was the #2 Executive at Global Impact, a \$110 million non-profit organization that funds critical humanitarian needs around the world. Previously she held senior leadership positions in management consulting at Price Waterhouse where she strengthened non-profit, for-profit and government organizations. Charlotte also served as a senior leader at Fannie Mae where she led an industry transformation initiative and was the co-inventor on five patents awarded by the U.S. Patent and Trademark Office. Charlotte has a BS in Business Administration in Management Science from the University of Illinois.

Charlotte was the recipient of the 2018 Rebrand 100 Global Award for one of the top 100 brand transformations in the world, the 2017 Humanitarian award from the Ahmadiyya Muslim Community and the 2015 NonProfit Times Magazine's "Power & Influence Top 50."

Karyne Jones

President & CEO

National Caucus and Center on Black Aging



Karyne Jones is President and Chief Executive Officer of the [National Caucus and Center on Black Aging, Inc.](#) (NCBA) and NCBA Housing Management and Development Corporation. During its fifty (50) year history, NCBA has been the only national organization devoted solely to providing effective leadership in making minority participation in aging services a national issue and priority.

Prior to becoming NCBA's chief executive officer, Karyne was Executive Director of Federal Relations with SBC Telecommunications, Inc., (now ATT) based in Washington, D.C. where she lobbied members of Congress on telecommunications issues and policies. She also represented the company's corporate political action committee with national political organizations.



Karyne's previous Capitol Hill experience includes Legislative Aide to Congressman Andrew Young. During his tenure as U.S. Ambassador to the United Nations, she became his Public Affairs Officer and White House Liaison. A native of San Antonio, she returned to Texas and began her own political career and became active on numerous boards, commissions and civic projects involved in issues on education, civil rights, environmental and economic development.

Karyne served for eight years in the Texas Legislature representing District 120 in San Antonio. During her tenure, she served on the Appropriations, State-Federal Relations, Corrections and Urban Affairs committees. She also served as Vice Chair of the House Democratic Caucus and was a member of the Black and Mexican American Legislative Caucuses. Prior to her election to the Texas House of Representatives, she was elected twice to the school board of the East Central Independent School District.

Karyne is a graduate of Clark Atlanta University where she received her Bachelor's Degree in Political Science and Northern Illinois University with a Master's Degree in Public Affairs. She earned a second Master's Degree in Public Administration from Harvard University. She currently serves on the national Board of Directors of the Alzheimer's Association, Generations United, Leading AGE and Immediate Past Chair of the Board of the American Society on Aging, becoming the first African American female to lead the national professional aging organization. Karyne was honored with a Washington Brava! Award by SmartCEO Magazine as a top Female CEO and nationally recognized in Next Avenue Magazine Influencer in Aging. Her alma mater, Northern Illinois University honored her as a Distinguished Alumnus. Karyne is also an adjunct professor at Stetson University College of Law.

NCBA is the largest minority focused organization in the country and is recognized as the national leader in senior housing, employment, health and advocacy on behalf of minority seniors.

[Kristen Kiefer](#)

Chief Advocacy & Engagement Officer
National Council on Aging



As Chief Advocacy and Engagement Officer, Kristen Kiefer provides strategic and operational oversight of [NCOA](#)'s advocacy, engagement, research, strategy, and public policy activities. She leads government affairs and legislative campaigns and manages public policy efforts through research, tracking, analysis, and reporting of Congressional outreach, institutional partnerships, and grassroots and grass-tops engagements.

Prior to becoming Chief Advocacy and Engagement Officer for NCOA, Kiefer served as the organization's Executive-level Chief Administrative Officer and in various capacities in the benefits access programmatic area. As Director of Special Projects, she assisted with the start-up of the National Center for Benefits Outreach and Enrollment. She served as a Research Manager for



the Access to Benefits Coalition, where she developed and implemented data collection strategies to identify and evaluate cost-effective and efficient practices to enroll Medicare beneficiaries into public benefits and provided training and technical assistance on the Medicare Prescription Drug Coverage's Extra Help subsidy.

Before joining NCOA, Kiefer was a Research Associate at the Institute for the Future of Aging Services at the American Association of Homes and Services for the Aging (now LeadingAge), a Research Assistant at the National Academy on an Aging Society at the Gerontological Society of America, and as Staff Assistant in the Office of Senator John Glenn on Capitol Hill. Kiefer served as an elected local official for nearly six years after running three successful campaigns, furthering her understanding of the importance of local politics in the larger policy and advocacy landscape.

Kiefer holds a Master of Public Policy degree from Georgetown University and a Bachelor of Science in Health, and a Bachelor of Business Administration from Ohio University.

Jatrice Martel Gaiter

EVP of External Affairs
Volunteers of America



Jatrice Martel Gaiter is executive vice president, external affairs for [Volunteers of America](#). Jatrice builds national awareness and support for the organization's mission to provide programs and services which enable people to reach their full potential. She provides managerial and strategic oversight of public policy, marketing, financial development, and communications.

Jatrice is past board chair of the National Human Services Assembly and a member of the Independent Sector Board's Public Policy Committee. She also has served as CEO at two nonprofits, and worked in fundraising, branding, or public policy at Michigan State University and three United Way organizations. Jatrice earned a BA in government from the University of Maryland and a Juris Doctorate from the Syracuse

University College of Law.

She is a champion of the nonprofit sector who blogs, writes opinion pieces, and tweets as @Ms_Non profit.