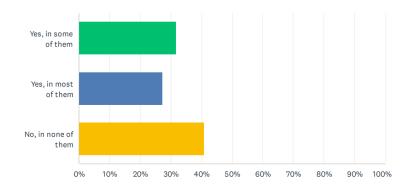
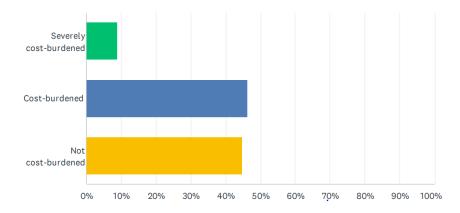
#### Q1 Are you aware of confirmed COVID-19 cases in your property/ies?



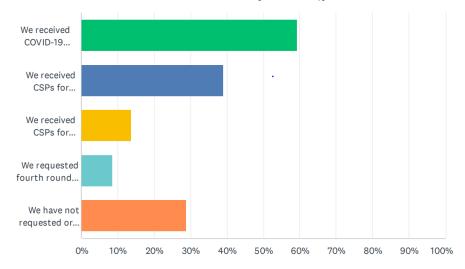
ANSWER CHOICES	RESPONSES
Yes, in some of them	31.82%
Yes, in most of them	27.27%
No, in none of them	40.91%
TOTAL	

#### Q2 How would you categorize your overall financial strain resulting from COVID-19?



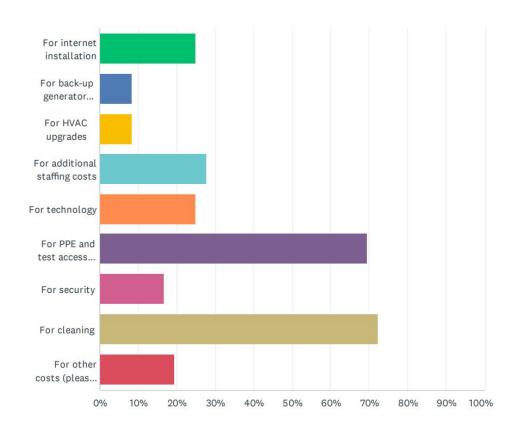
ANSWER CHOICES	RESPONSES
Severely cost-burdened	8.96%
Cost-burdened	46.27%
Not cost-burdened	44.78%
TOTAL	

#### Q3 HUD CARES Act funds for COVID-19 expenses (please select all that apply)



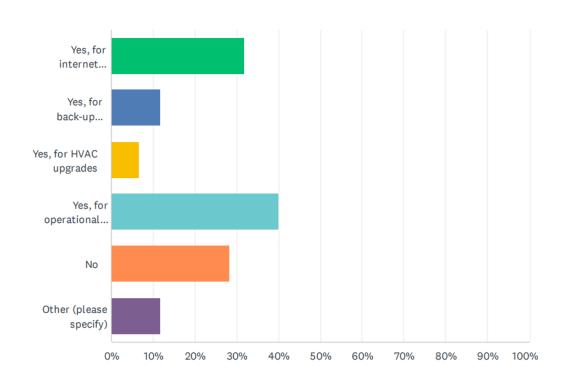
ANSWER CHOICES	RESPONSES
We received COVID-19 Supplemental Payments (CSPs) in previous rounds	59.32%
We received CSPs for OPERATIONAL expenses in the current (fourth) round	38.98%
We received CSPs for CAPITAL expenses in the current (fourth) round	13.56%
We requested fourth round CSP funds but have not received them	8.47%
We have not requested or received extra COVID-19 payments from HUD	28.81%

#### Q4 Please describe how you used HUD COVID-19 Supplemental Funds in the fourth round (select all that apply).



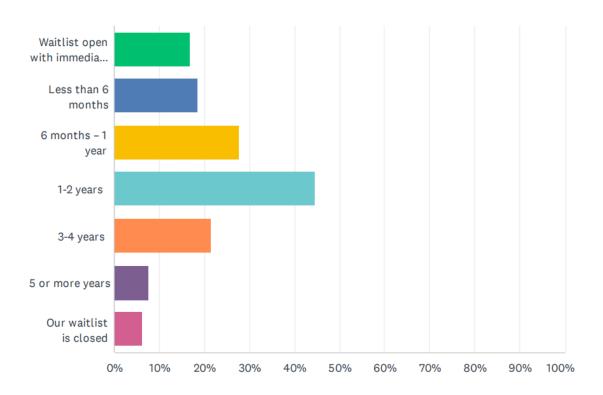
ANSWER CHOICES	RESPONSES
For internet installation	25.00%
For back-up generator installation	8.33%
For HVAC upgrades	8.33%
For additional staffing costs	27.78%
For technology	25.00%
For PPE and test access costs	69.44%
For security	16.67%
For cleaning	72.22%
For other costs (please specify)	19.44%

## Q5 We can reasonably expect another round of COVID-19 Supplemental Payments from HUD. Are you considering requesting CSP reimbursement in a future round? (please select all that apply)



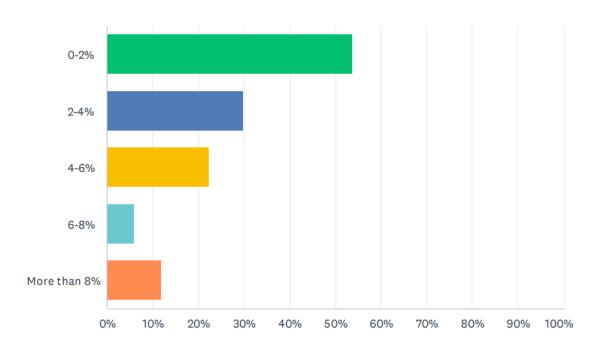
ANSWER CHOICES	RESPONSES
Yes, for internet installation	31.67%
Yes, for back-up generator installation	11.67%
Yes, for HVAC upgrades	6.67%
Yes, for operational expenses, like staffing and cleaning	40.00%
No	28.33%
Other (please specify)	11.67%

#### Q6 How long would you estimate waitlists for your property/ies to be (please select all that apply)?



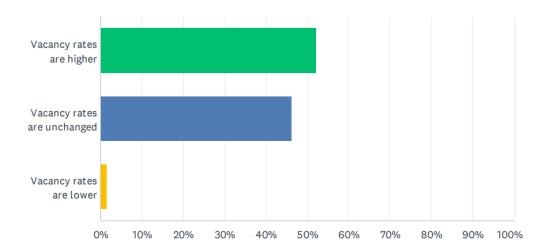
ANSWER CHOICES	RESPONSES
Waitlist open with immediate vacancies	16.92%
Less than 6 months	18.46%
6 months – 1 year	27.69%
1-2 years	44.62%
3-4 years	21.54%
5 or more years	7.69%
Our waitlist is closed	6.15%

### Q7 How high are vacancy rates are your property/ies (please select all that apply)?



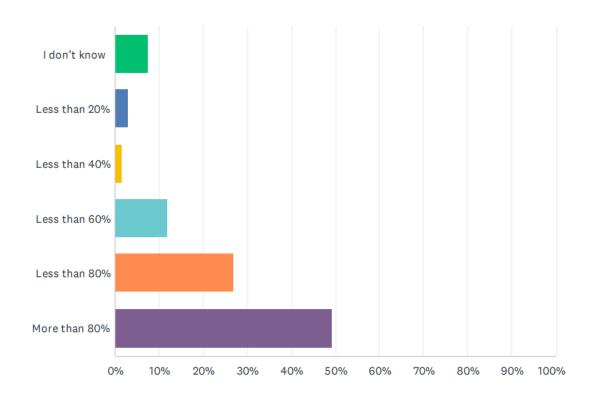
ANSWER CHOICES	RESPONSES
0-2%	53.73%
2-4%	29.85%
4-6%	22.39%
6-8%	5.97%
More than 8%	11.94%

#### Q8 How is COVID-19 impacting occupancy at your property/ies?



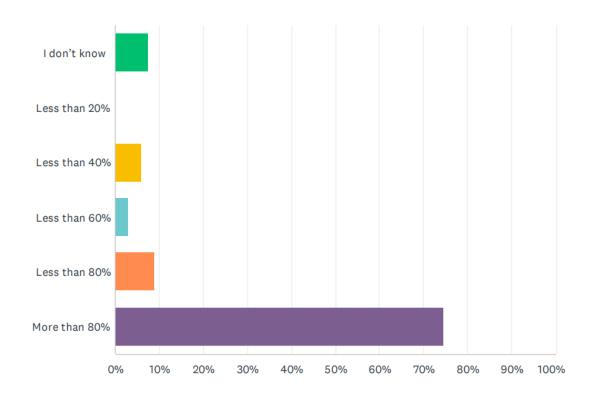
ANSWER CHOICES	RESPONSES
Vacancy rates are higher	52.24%
Vacancy rates are unchanged	46.27%
Vacancy rates are lower	1.49%

## Q9 What percentage of your residents do you estimate are fully vaccinated and up-to-date with COVID-19 vaccines (including boosters)?



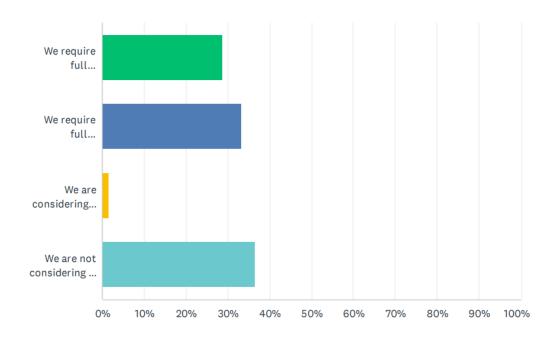
ANSWER CHOICES	RESPONSES
I don't know	7.46%
Less than 20%	2.99%
Less than 40%	1.49%
Less than 60%	11.94%
Less than 80%	26.87%
More than 80%	49.25%

## Q10 What percentage of your staff do you estimate are fully vaccinated and up-to-date with COVID-19 vaccines (including boosters)?



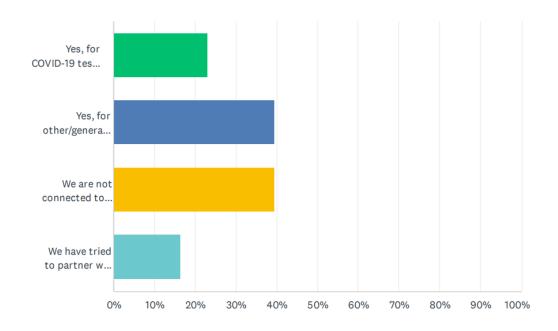
ANSWER CHOICES	RESPONSES
I don't know	7.46%
Less than 20%	0.00%
Less than 40%	5.97%
Less than 60%	2.99%
Less than 80%	8.96%
More than 80%	74.63%

#### Q11 What vaccination policies do you have in place for staff?



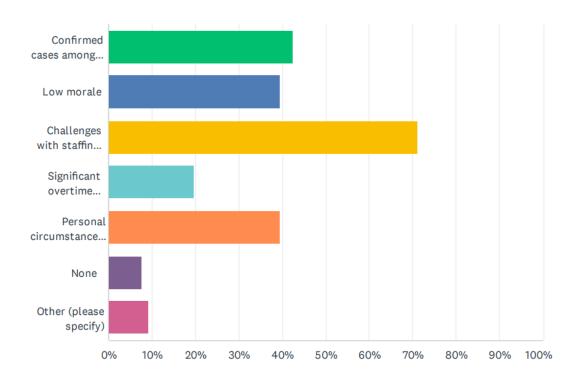
ANSWER CHOICES	RESPONSES
We require full vaccination of staff	28.79%
We require full vaccination OR regular testing of staff	33.33%
We are considering implementing a vaccination/testing requirement	1.52%
We are not considering a requirement at this time	36.36%

### Q12 Is your community/Are your communities partnering with a community health center? (select all that apply)



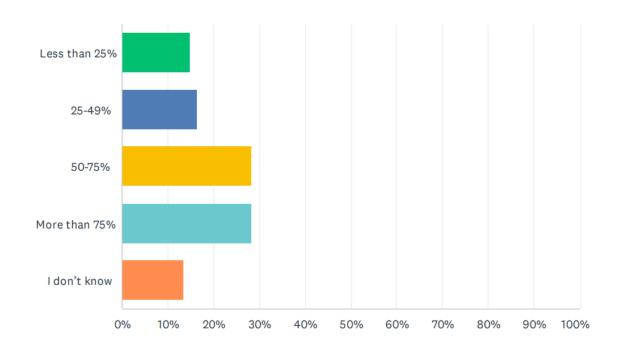
ANSWER CHOICES	RESPONSES
Yes, for COVID-19 test kit access and COVID-19 other resources	22.95%
Yes, for other/general health resources	39.34%
We are not connected to our community health centers	39.34%
We have tried to partner with community health centers but have not been able to (please specify)	16.39%

### Q13 What staffing issues have your property/ies experienced in the past three months (please select all that apply)



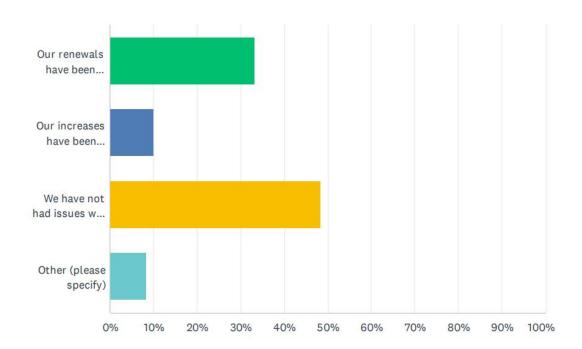
ANSWER CHOICES	RESPONSES
Confirmed cases among staff	42.42%
Low morale	39.39%
Challenges with staffing levels	71.21%
Significant overtime scheduling or contract services	19.70%
Personal circumstances impacting productivity	39.39%
None	7.58%
Other (please specify)	9.09%

#### Q14 At your communities, how many residents do you estimate have access to the internet?



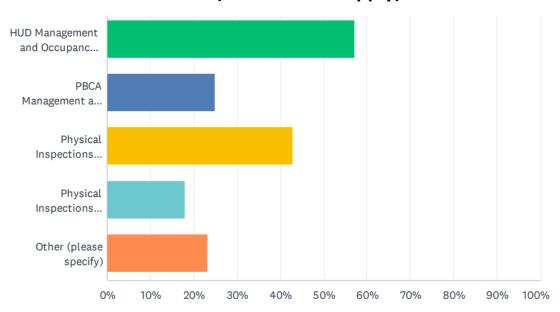
ANSWER CHOICES	RESPONSES
Less than 25%	14.93%
25-49%	16.42%
50-75%	28.36%
More than 75%	28.36%
I don't know	13.43%

#### Q15 This fiscal year, have you experienced challenges with contract renewals and Budget-Based Rent Increase (BBRI) requests?



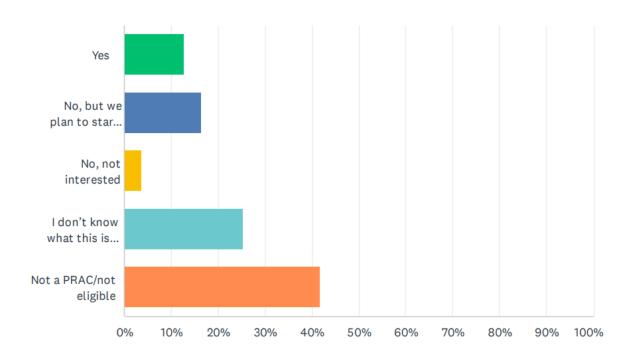
ANSWER CHOICES	RESPONSES
Our renewals have been delayed	33.33%
Our increases have been denied	10.00%
We have not had issues with renewals or increases	48.33%
Other (please specify)	8.33%

### Q16 What type of oversight has been conducted at your property since June 2021? (select all that apply)



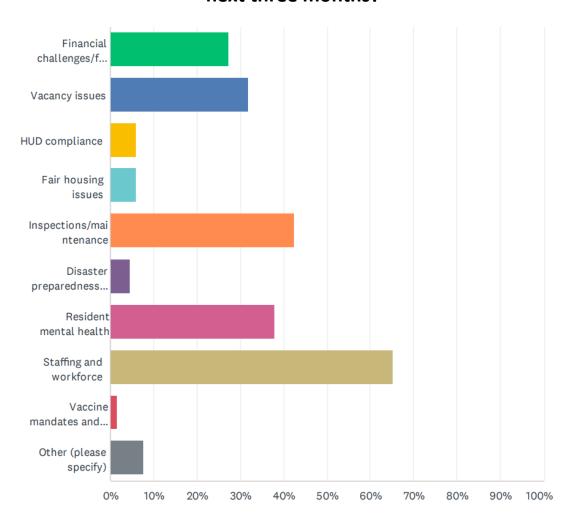
ANSWER CHOICES	RESPONSES
HUD Management and Occupancy Review	57.14%
PBCA Management and Occupancy Review	25.00%
Physical Inspections (UPCS)	42.86%
Physical Inspections (NSPIRE)	17.86%
Other (please specify)	23.21%

# Q17 If you are a Section 202 PRAC property, have you incorporated the \$15 Per Unit Per Month Supportive Services Fee into your budgets?



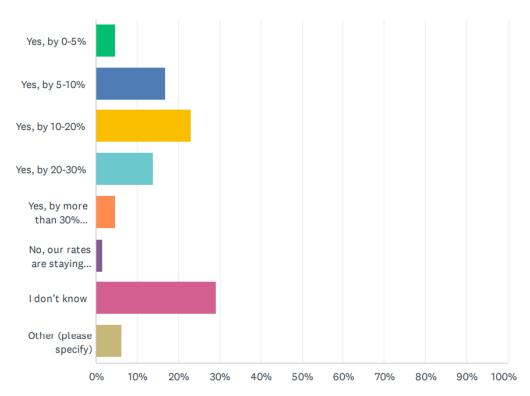
ANSWER CHOICES	RESPONSES
Yes	12.73%
No, but we plan to start requesting it	16.36%
No, not interested	3.64%
I don't know what this is yet	25.45%
Not a PRAC/not eligible	41.82%

#### Q18 What do you anticipate to be the top operational challenge in the next three months?



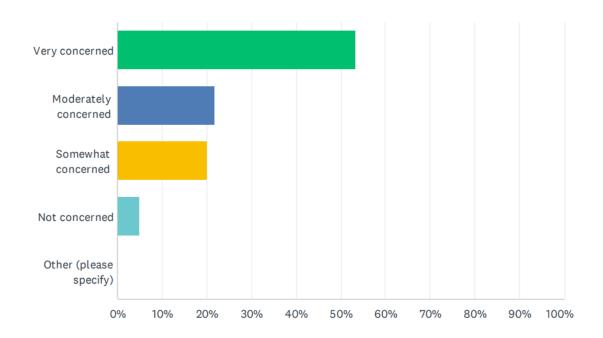
ANSWER CHOICES	RESPONSES
Financial challenges/funding delays	27.27%
Vacancy issues	31.82%
HUD compliance	6.06%
Fair housing issues	6.06%
Inspections/maintenance	42.42%
Disaster preparedness and recovery	4.55%
Resident mental health	37.88%
Staffing and workforce	65.15%
Vaccine mandates and access	1.52%
Other (please specify)	7.58%

## Q19 Have your property liability insurance rates and related costs increased in the last year, or do you expect them to increase in the next three months?



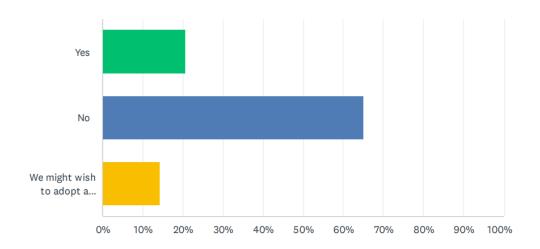
ANSWER CHOICES	RESPONSES
Yes, by 0-5%	4.62%
Yes, by 5-10%	16.92%
Yes, by 10-20%	23.08%
Yes, by 20-30%	13.85%
Yes, by more than 30% (please specify)	4.62%
No, our rates are staying flat or reducing	1.54%
I don't know	29.23%
Other (please specify)	6.15%

### Q20 What is your level of concern about insurance cost increases and/or coverage losses?



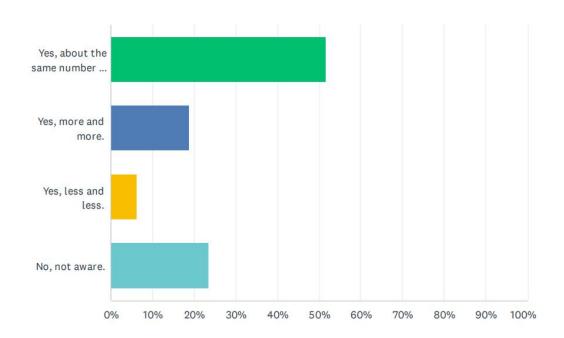
ANSWER CHOICES	RESPONSES
Very concerned	53.33%
Moderately concerned	21.67%
Somewhat concerned	20.00%
Not concerned	5.00%
Other (please specify)	0.00%

### Q24 Do you currently have a preference for older adults experiencing homelessness in your TSP?



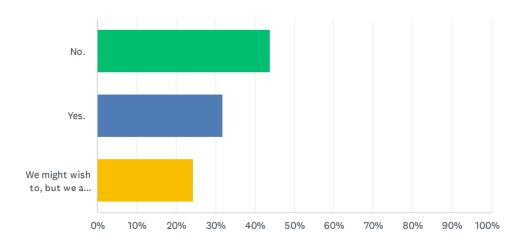
ANSWER CHOICES	RESPONSES
Yes	20.63%
No	65.08%
We might wish to adopt a preference but feel we need more information and support.	14.29%

### Q25 Are you aware that older adults recently/currently experiencing homelessness apply for your housing?



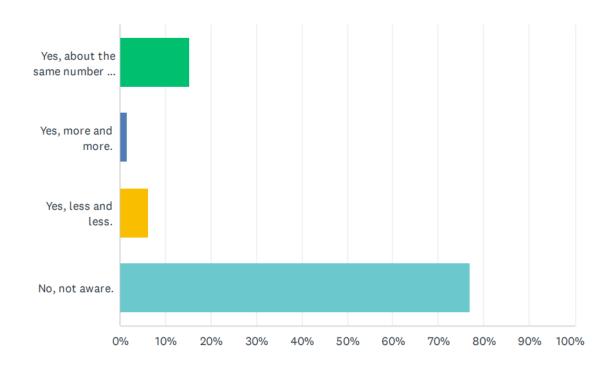
ANSWER CHOICES	RESPONSES
Yes, about the same number as ever.	51.56%
Yes, more and more.	18.75%
Yes, less and less.	6.25%
No, not aware.	23.44%

# Q26 Do you partner with your Continuum of Care or other homeless service agencies to address older adult homelessness in your property or in the larger community?



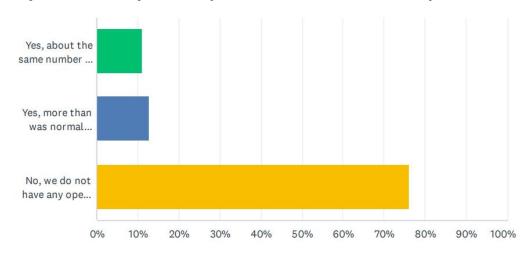
ANSWER CHOICES	RESPONSES
No.	43.94%
Yes.	31.82%
We might wish to, but we are not familiar with the homeless services systems.	24.24%

#### Q27 Are you aware that older adults with an HIV/AIDS diagnosis live or apply to live in your community?



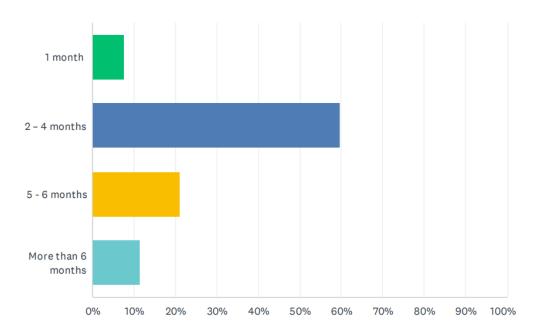
ANSWER CHOICES	RESPONSES
Yes, about the same number as ever.	15.38%
Yes, more and more.	1.54%
Yes, less and less.	6.15%
No, not aware.	76.92%

#### Q28 Do you currently have open Service Coordinator position/s?



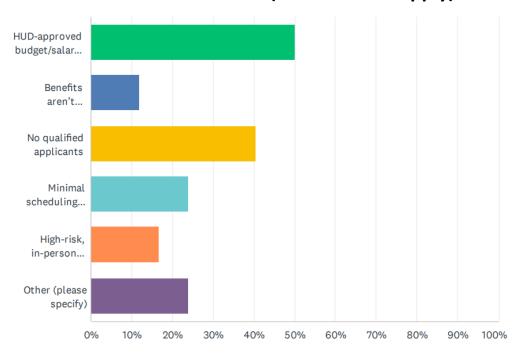
ANSWER CHOICES	RESPONSES
Yes, about the same number as pre-COVID-19.	11.11%
Yes, more than was normal pre-COVID-19.	12.70%
No, we do not have any open RSC positions.	76.19%

### Q29 How long does it take, on average, to fill an open Service Coordinator position?



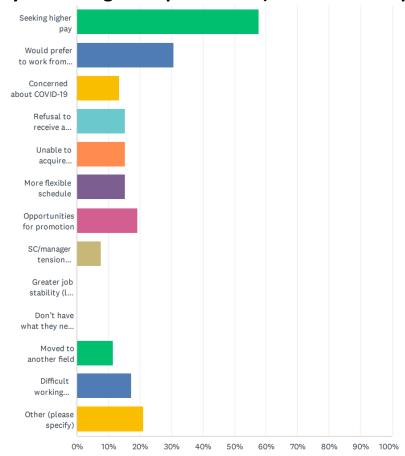
ANSWER CHOICES	RESPONSES
1 month	7.69%
2 – 4 months	59.62%
5 - 6 months	21.15%
More than 6 months	11.54%

### Q30 If you've had difficulty filling a Service Coordinator position, what factors have made it difficult? (select all that apply)



ANSWER CHOICES	RESPONSES
HUD-approved budget/salary is too low	50.00%
Benefits aren't competitive	11.90%
No qualified applicants	40.48%
Minimal scheduling flexibility (Minimal work from home opportunities)	23.81%
High-risk, in-person working conditions	16.67%
Other (please specify)	23.81%

### Q31 What are the most common reasons Service Coordinators say they're leaving their positions? (check all that apply)



ANSWER CHOICES	RESPONSES
Seeking higher pay	57.69%
Would prefer to work from home	30.77%
Concerned about COVID-19	13.46%
Refusal to receive a mandated COVID-19 vaccine	15.38%
Unable to acquire appropriate/affordable childcare	15.38%
More flexible schedule	15.38%
Opportunities for promotion	19.23%
SC/manager tension (employee conflict)	7.69%
Greater job stability (laid off or terminated in the past due to job funding)	0.00%
Don't have what they need to do their jobs	0.00%
Moved to another field	11.54%
Difficult working conditions (resident behavior, etc.)	17.31%
Other (please specify)	21.15%