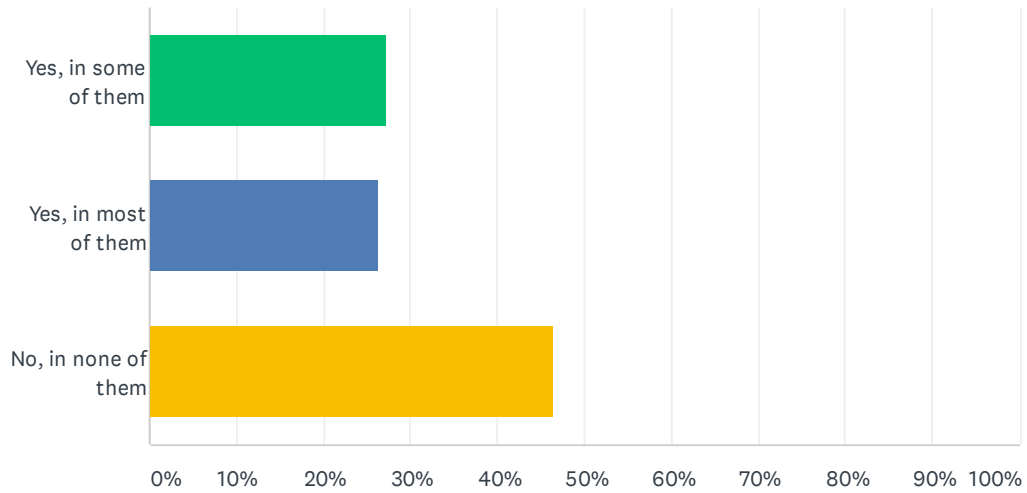
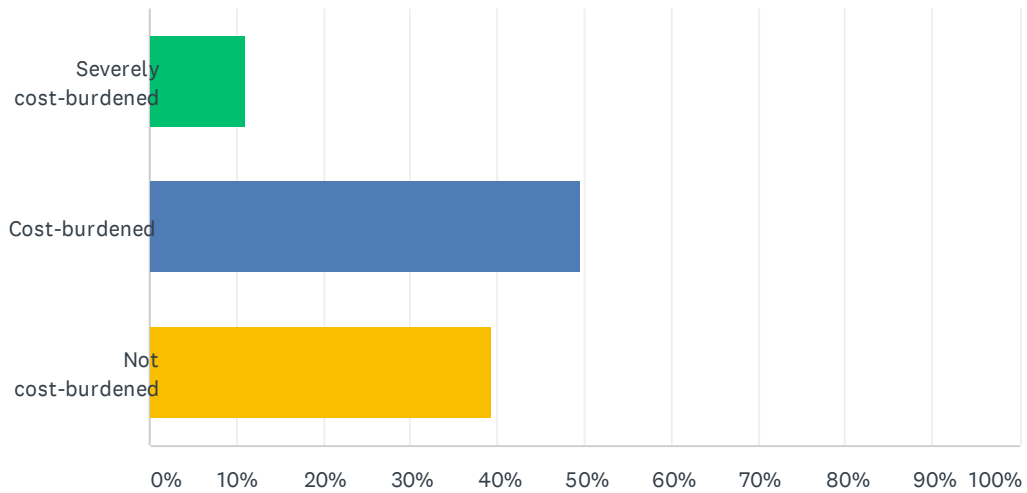


Q1 Are you aware of confirmed COVID-19 cases in your property/ies?



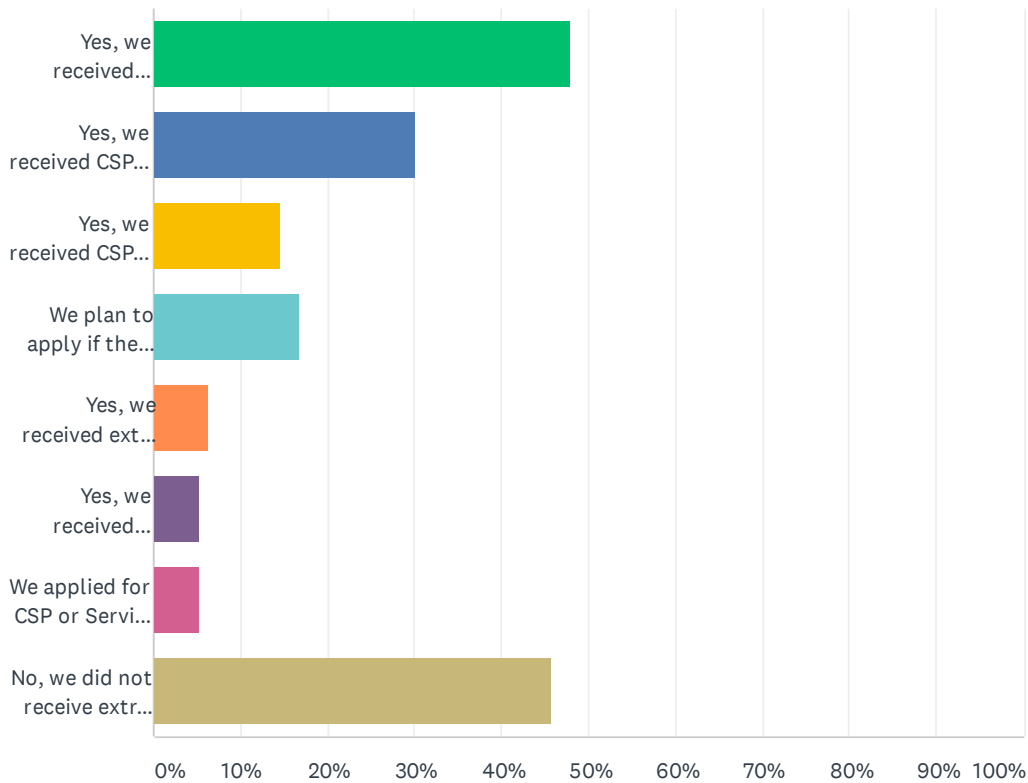
ANSWER CHOICES	RESPONSES
Yes, in some of them	27.27%
Yes, in most of them	26.26%
No, in none of them	46.46%

Q2 How would you categorize your overall financial strain resulting from COVID-19?



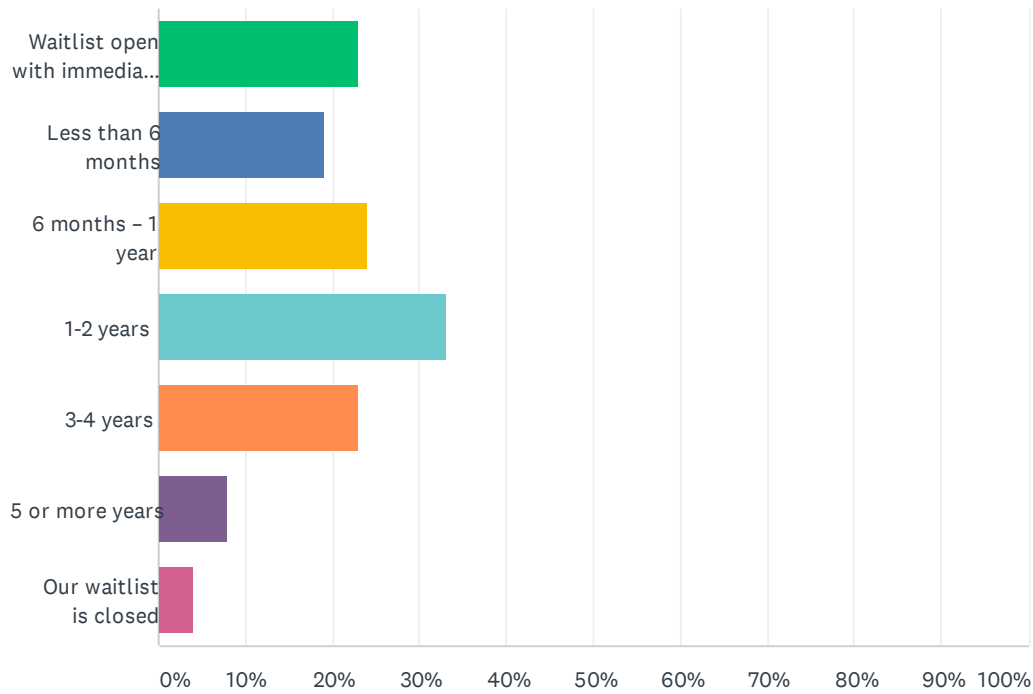
ANSWER CHOICES	RESPONSES
Severely cost-burdened	11.11%
Cost-burdened	49.49%
Not cost-burdened	39.39%

Q3 Have you received extra payments from HUD for COVID-19 through the CARES Act (please select all that apply)?



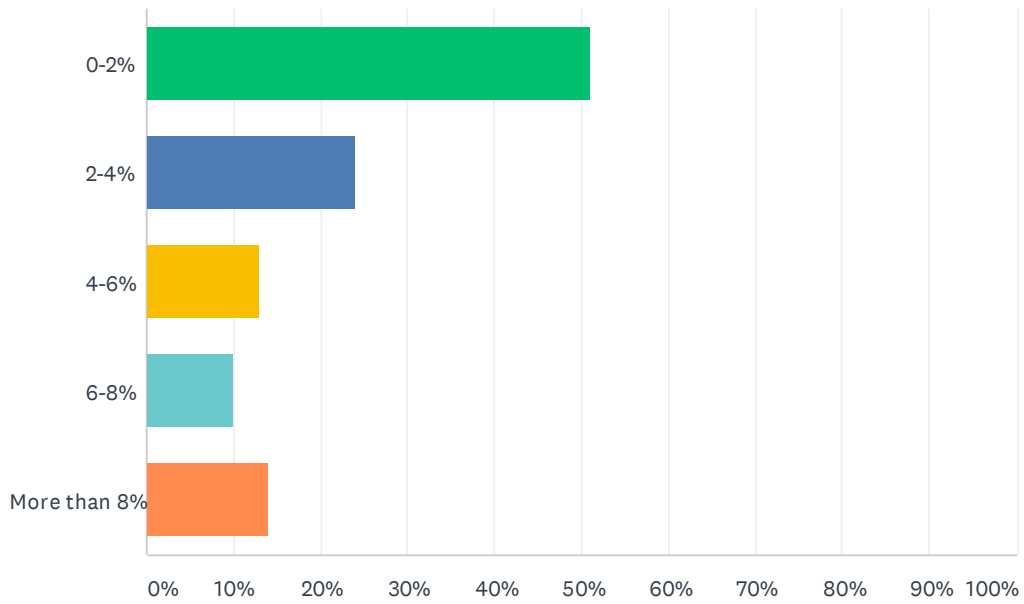
ANSWER CHOICES	RESPONSES
Yes, we received COVID-19 Supplemental Payments (CSPs) in the first round	47.92%
Yes, we received CSPs in the second round	30.21%
Yes, we received CSPs in the third round	14.58%
We plan to apply if there is an additional CSP round	16.67%
Yes, we received extra payments for grant-funded Service Coordination costs	6.25%
Yes, we received vacancy loss payments due to higher vacancy rates	5.21%
We applied for CSP or Service Coordinator payments but have not received them	5.21%
No, we did not receive extra COVID-19 payments from HUD	45.83%

Q4 How long would you estimate waitlists for your property/ies to be (please select all that apply)?



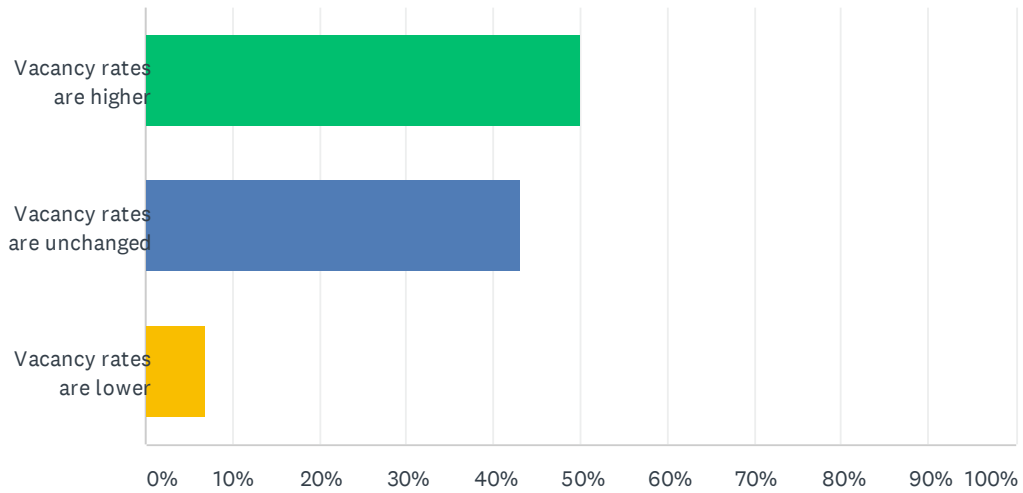
ANSWER CHOICES	RESPONSES
Waitlist open with immediate vacancies	23.00%
Less than 6 months	19.00%
6 months – 1 year	24.00%
1-2 years	33.00%
3-4 years	23.00%
5 or more years	8.00%
Our waitlist is closed	4.00%

Q5 How high are vacancy rates are your property/ies (please select all that apply)?



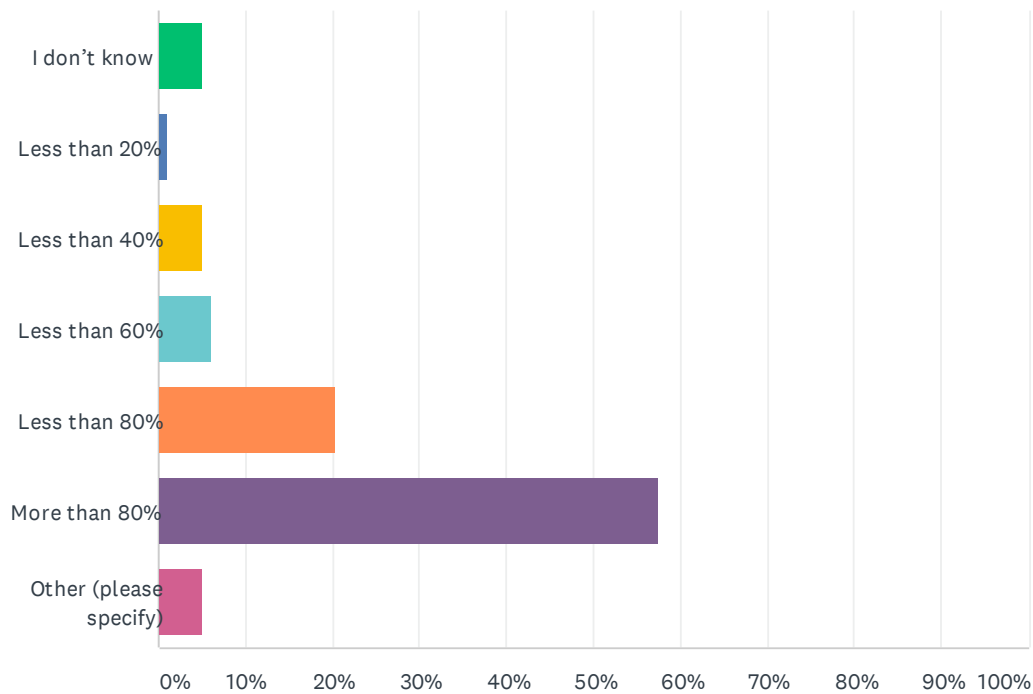
ANSWER CHOICES	RESPONSES
0-2%	51.00%
2-4%	24.00%
4-6%	13.00%
6-8%	10.00%
More than 8%	14.00%

Q6 How is COVID-19 impacting occupancy at your property/ies?



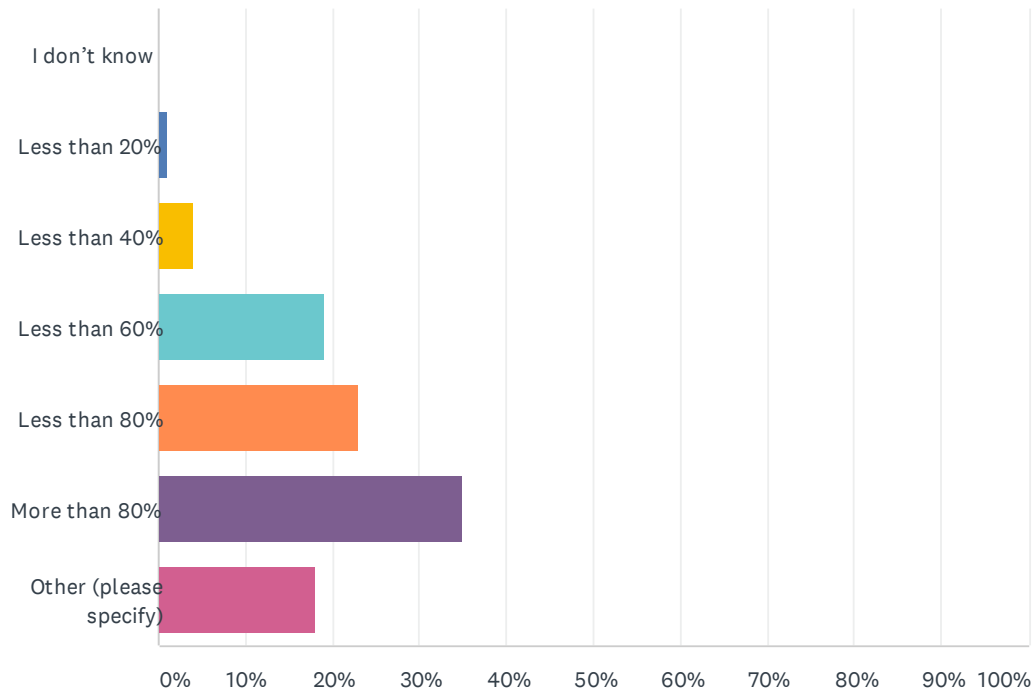
ANSWER CHOICES	RESPONSES
Vacancy rates are higher	50.00%
Vacancy rates are unchanged	43.00%
Vacancy rates are lower	7.00%

Q7 What percentage of your residents do you estimate are fully vaccinated against COVID-19?



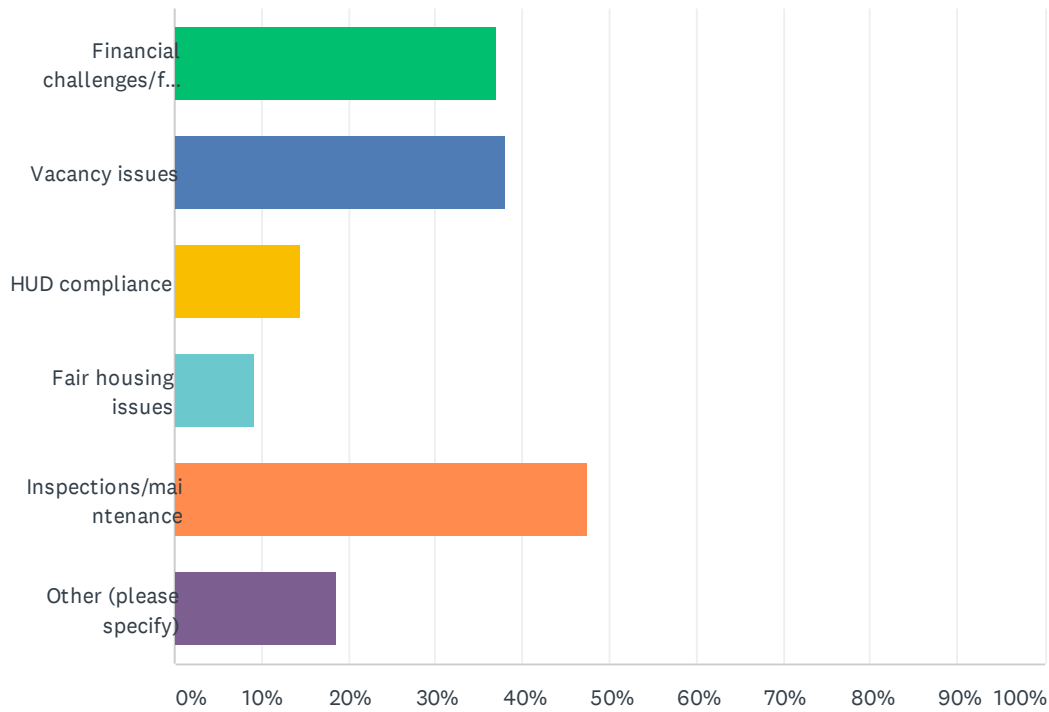
ANSWER CHOICES	RESPONSES
I don't know	5.05%
Less than 20%	1.01%
Less than 40%	5.05%
Less than 60%	6.06%
Less than 80%	20.20%
More than 80%	57.58%
Other (please specify)	5.05%

Q8 What percentage of your staff do you estimate is fully vaccinated against COVID-19?



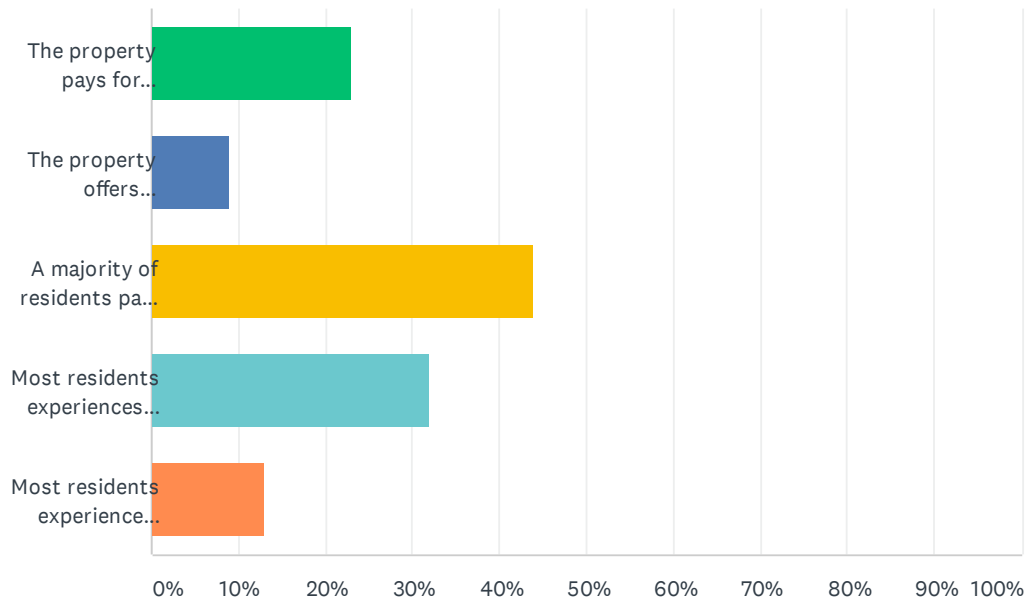
ANSWER CHOICES	RESPONSES
I don't know	0.00%
Less than 20%	1.00%
Less than 40%	4.00%
Less than 60%	19.00%
Less than 80%	23.00%
More than 80%	35.00%
Other (please specify)	18.00%

Q9 What do you anticipate to be the top operational challenge in the next three months (please select all that apply)?



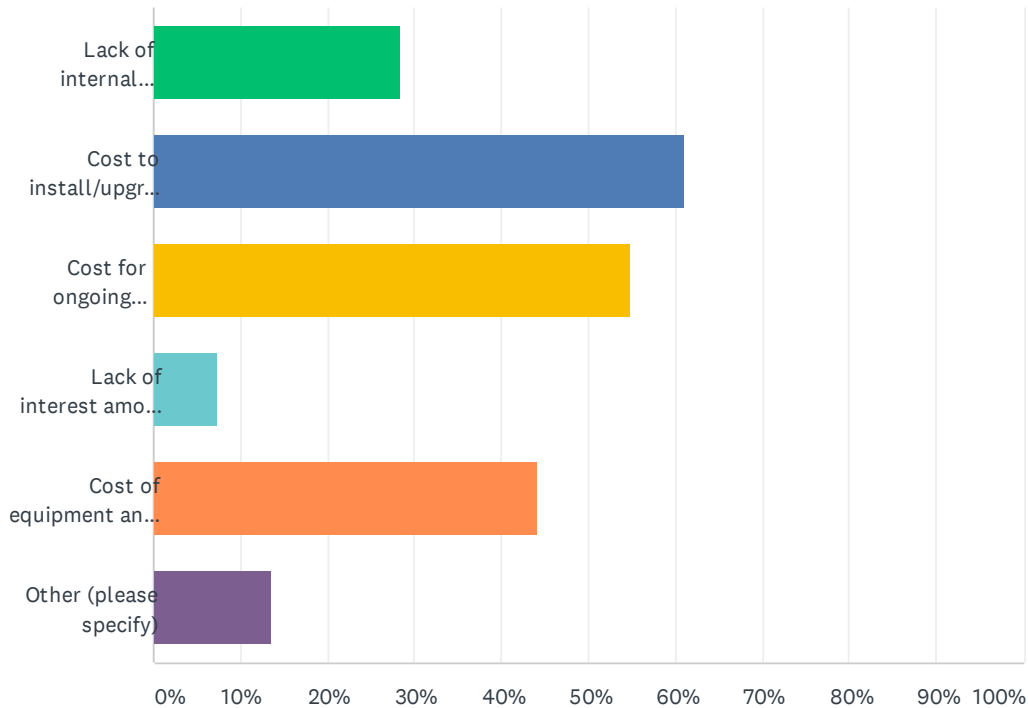
ANSWER CHOICES	RESPONSES
Financial challenges/funding delays	37.11%
Vacancy issues	38.14%
HUD compliance	14.43%
Fair housing issues	9.28%
Inspections/maintenance	47.42%
Other (please specify)	18.56%

Q10 How would you categorize resident access to the internet in your property/properties (please select all that apply)?



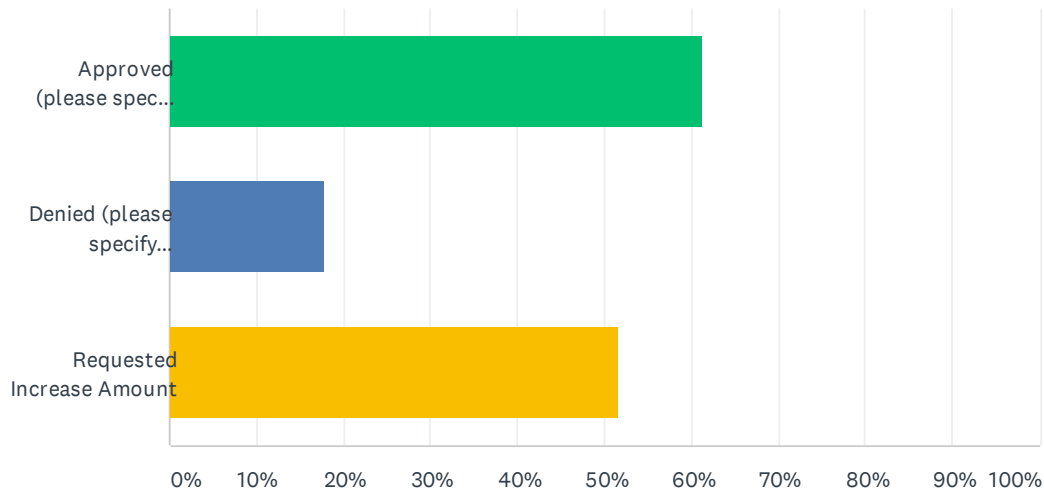
ANSWER CHOICES	RESPONSES
The property pays for internet access in all resident apartments	23.00%
The property offers reduced-rate internet to residents in their apartments	9.00%
A majority of residents pay internet service providers directly for Wi-Fi in their apartments	44.00%
Most residents experiences barriers in accessing internet in-unit	32.00%
Most residents experience minimal barriers in accessing internet	13.00%

Q11 What are your biggest barriers to providing internet to residents throughout your property/ies (please select all that apply)/can we do a ranking system here?



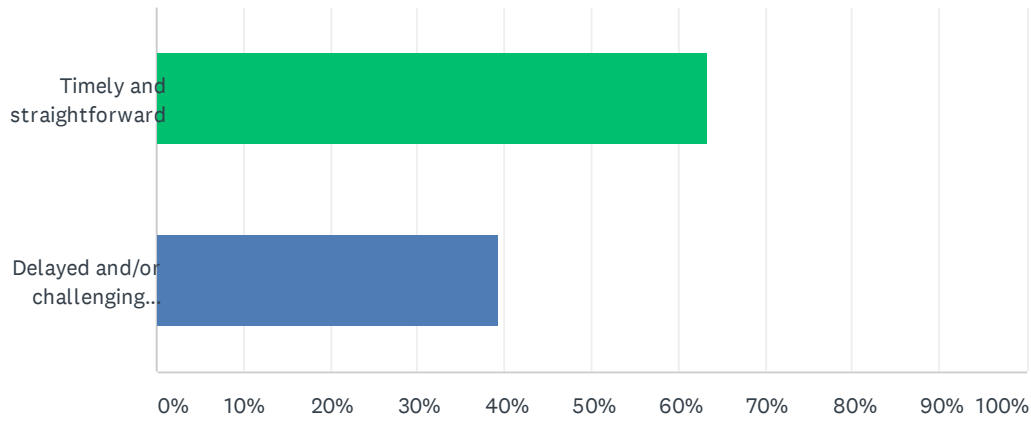
ANSWER CHOICES	RESPONSES
Lack of internal technical knowledge or expertise	28.42%
Cost to install/upgrade infrastructure	61.05%
Cost for ongoing operations/internet service subscriptions	54.74%
Lack of interest among organization/board/residents	7.37%
Cost of equipment and hardware, including devices	44.21%
Other (please specify)	13.68%

Q12 This fiscal year, have your Budget-Based Rent Increase (BBRI) requests been approved or denied (please select all that apply)?



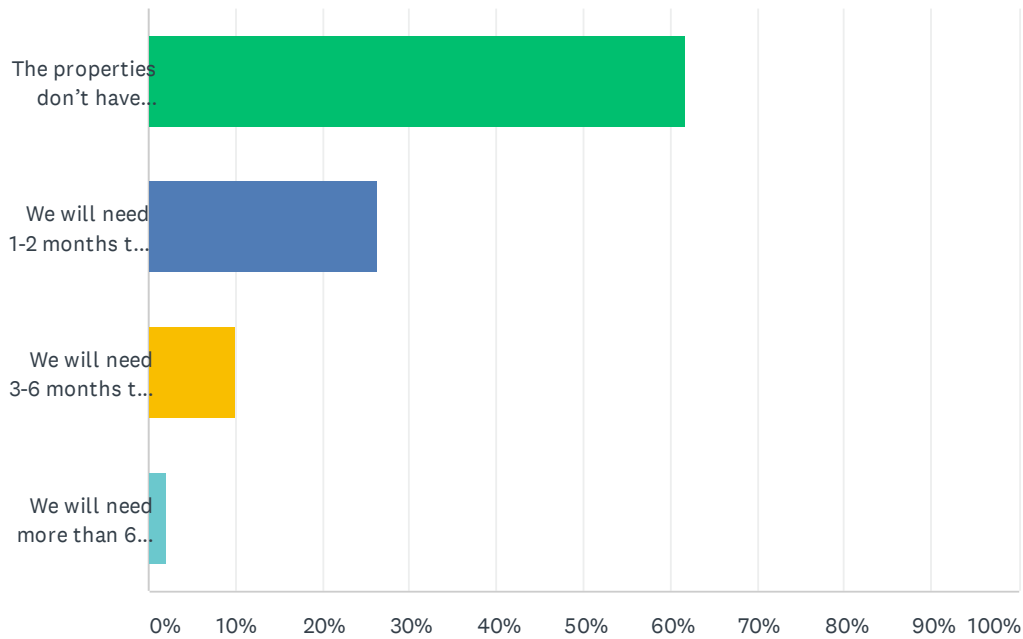
ANSWER CHOICES	RESPONSES
Approved (please specify requested increase amount)	61.29%
Denied (please specify requested increase amount)	17.74%
Requested Increase Amount	51.61%

Q13 How would you categorize the contract renewal process with HUD?



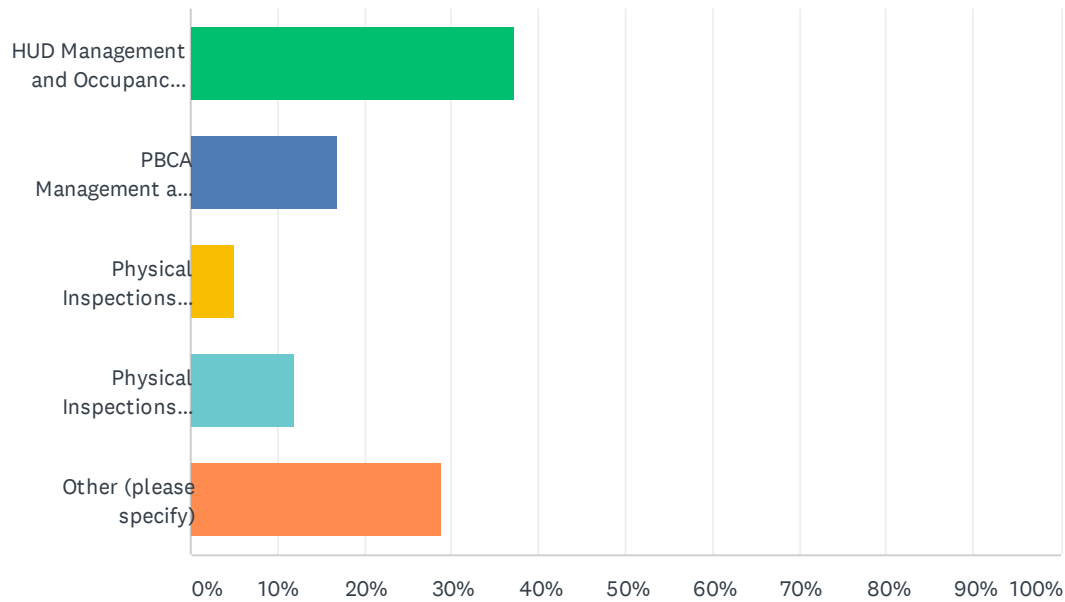
ANSWER CHOICES	RESPONSES
Timely and straightforward	63.29%
Delayed and/or challenging (please describe)	39.24%

Q14 Generally, how long are maintenance backlogs in your property/ies resulting from COVID-19 delays?



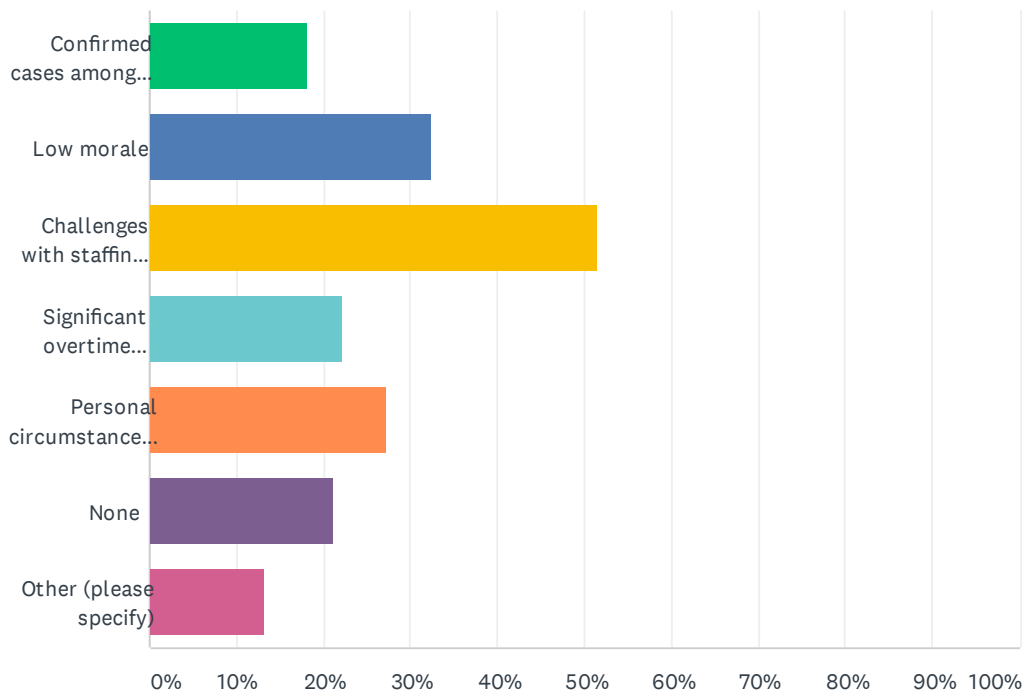
ANSWER CHOICES	RESPONSES
The properties don't have maintenance backlogs	61.62%
We will need 1-2 months to address backlogs	26.26%
We will need 3-6 months to address backlogs	10.10%
We will need more than 6 months to address backlogs	2.02%

Q15 What type of oversight has been conducted at your property since April 2021? (please select all that apply)



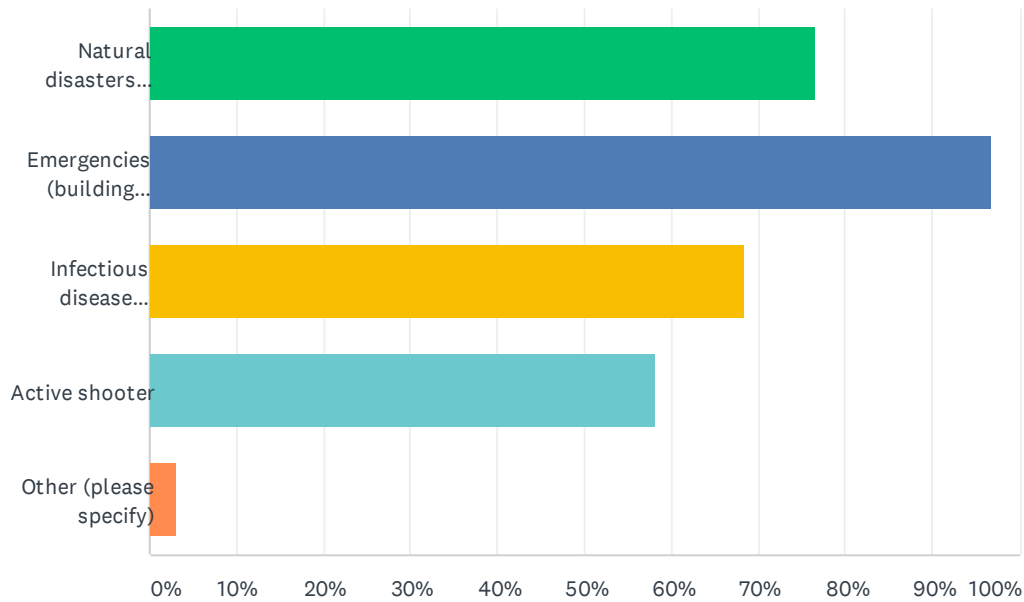
ANSWER CHOICES	RESPONSES
HUD Management and Occupancy Review	37.29%
PBCA Management and Occupancy Review	16.95%
Physical Inspections (UPCS)	5.08%
Physical Inspections (NSPIRE)	11.86%
Other (please specify)	28.81%

Q16 What staffing issues are your property/ies currently experiencing due to the pandemic (please select all that apply)?



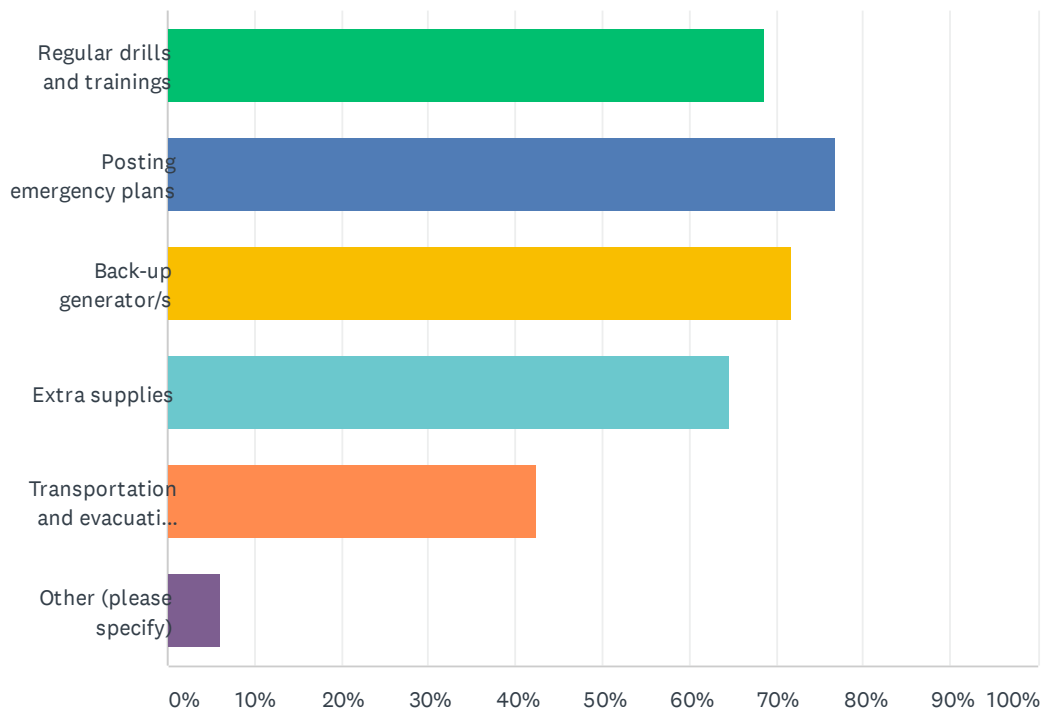
ANSWER CHOICES	RESPONSES
Confirmed cases among staff	18.18%
Low morale	32.32%
Challenges with staffing levels	51.52%
Significant overtime scheduling or contract services	22.22%
Personal circumstances impacting productivity	27.27%
None	21.21%
Other (please specify)	13.13%

Q17 What types of emergencies does/do your property/ies prepare for (please select all that apply)?



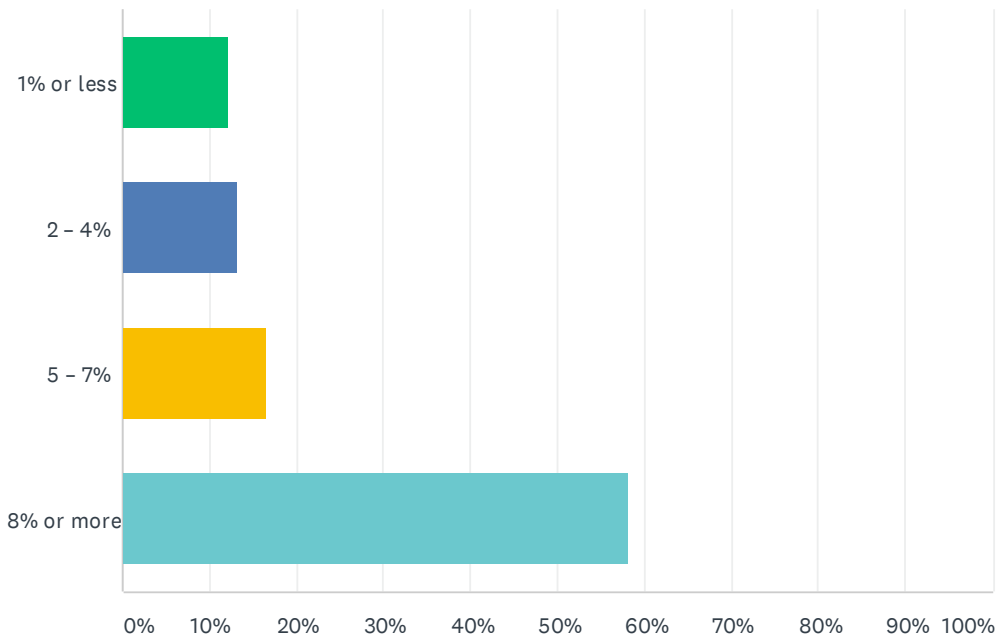
ANSWER CHOICES	RESPONSES
Natural disasters (hurricane, tornadoes, wildfires)	76.53%
Emergencies (building fires, power outages)	96.94%
Infectious disease scenarios (pandemic)	68.37%
Active shooter	58.16%
Other (please specify)	3.06%

Q18 How does your property prepare for emergencies (please select all that apply)?



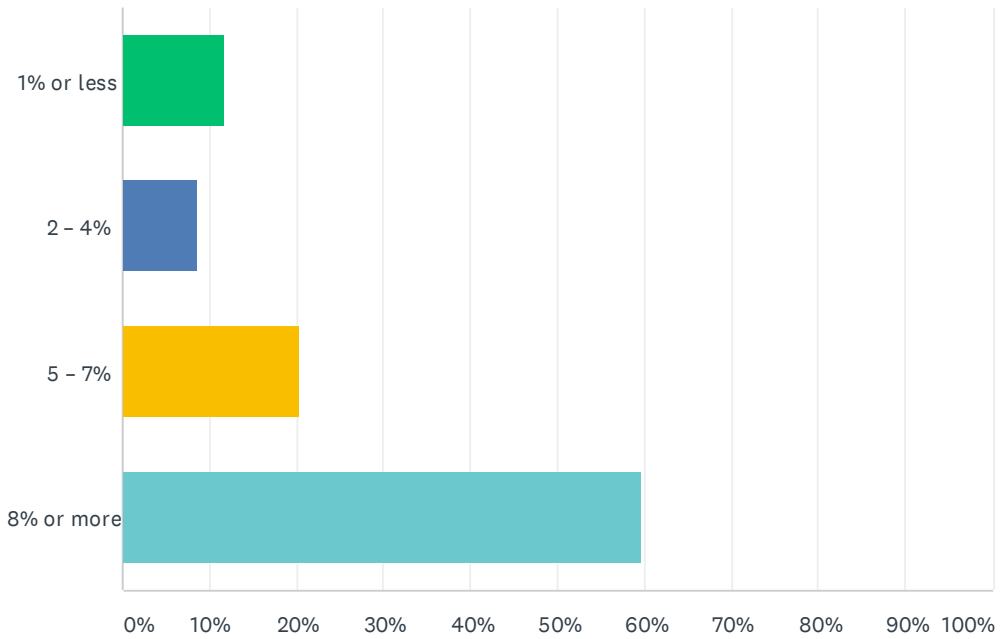
ANSWER CHOICES	RESPONSES
Regular drills and trainings	68.69%
Posting emergency plans	76.77%
Back-up generator/s	71.72%
Extra supplies	64.65%
Transportation and evacuation support for residents	42.42%
Other (please specify)	6.06%

Q19 What share of resident apartments have full accessibility*? (Divide the number of fully accessible units by the total number of units. For example, if 7 of 89 units have one or more of these features: $7/89 = 0.078$ or 8% of units have one or more of these features). *Here, full accessibility is defined as: Extra-wide doorways and hallways. Door and sink levers/handles instead of knobs. Grab bars in bathrooms. Wheelchair-accessible electrical switches, outlets, and climate controls. Wheelchair-accessible kitchens and bathrooms.



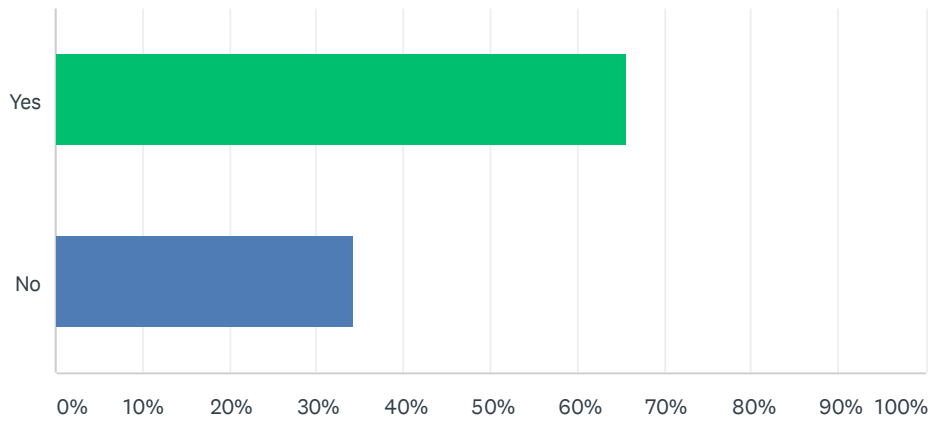
ANSWER CHOICES	RESPONSES
1% or less	12.09%
2 - 4%	13.19%
5 - 7%	16.48%
8% or more	58.24%

Q20 What share of resident apartments have fully accessible bathrooms?



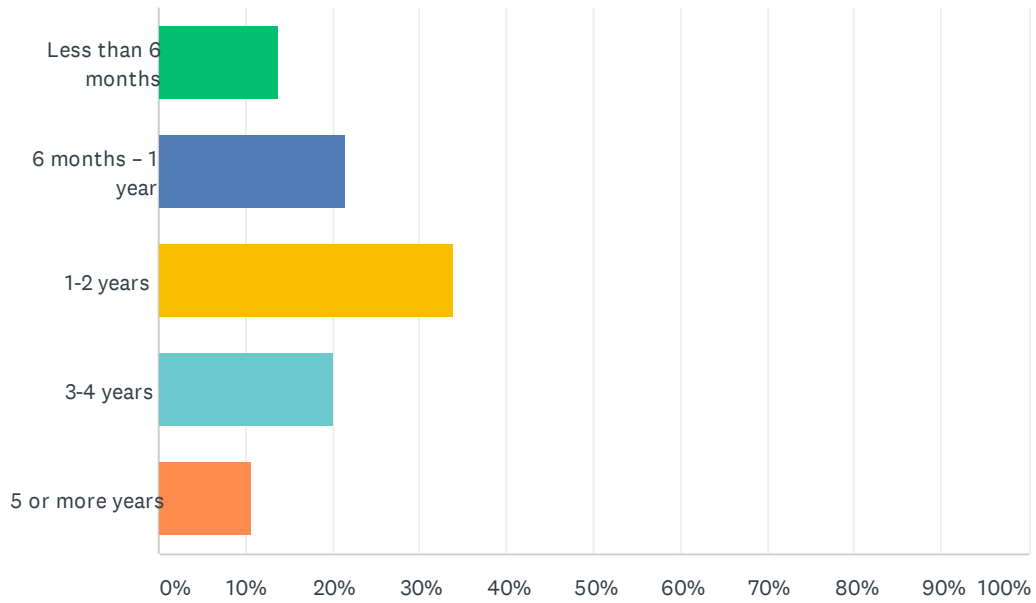
ANSWER CHOICES	RESPONSES
1% or less	11.70%
2 - 4%	8.51%
5 - 7%	20.21%
8% or more	59.57%

Q21 Do you maintain a waiting list specifically for units with accessible features?



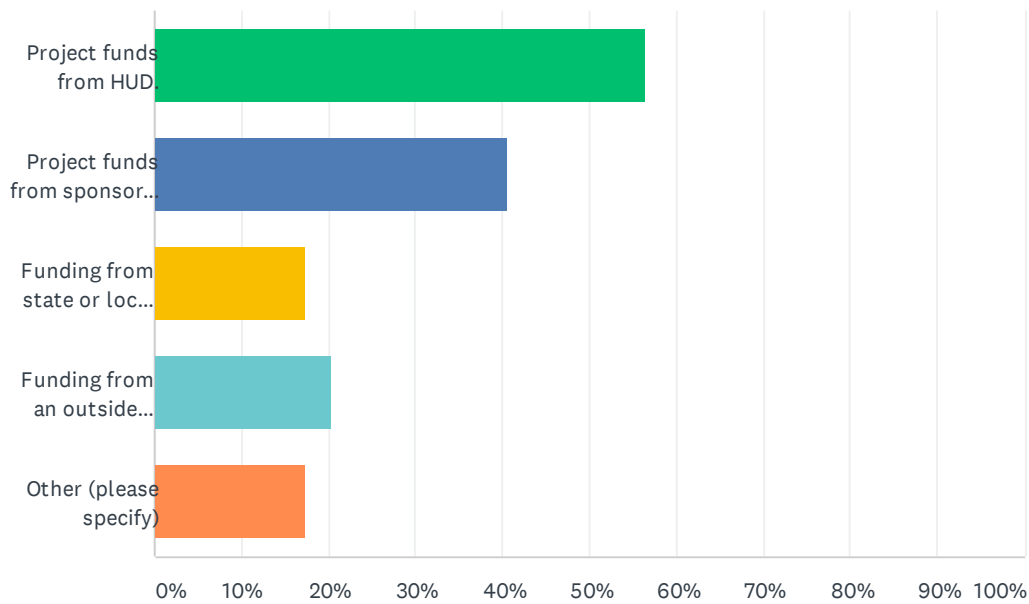
ANSWER CHOICES	RESPONSES
Yes	65.66%
No	34.34%

Q22 If yes to Question 21, how long is this waiting list?



ANSWER CHOICES	RESPONSES
Less than 6 months	13.85%
6 months – 1 year	21.54%
1-2 years	33.85%
3-4 years	20.00%
5 or more years	10.77%

Q23 What resources have you used to make units and common areas more accessible? (please select all that apply)



ANSWER CHOICES	RESPONSES
Project funds from HUD.	56.52%
Project funds from sponsor / owner / management company.	40.58%
Funding from state or local agency.	17.39%
Funding from an outside organization.	20.29%
Other (please specify)	17.39%