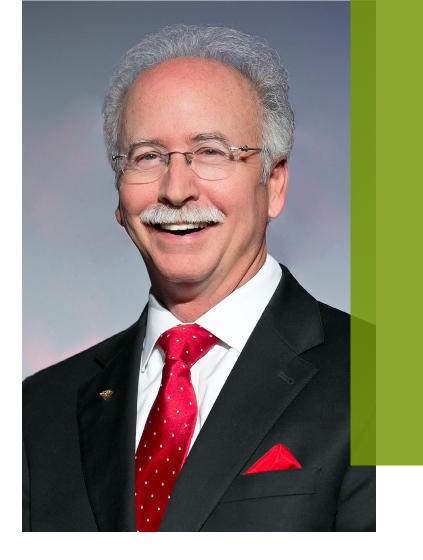




Annua Report 2022



"LeadingAge worked hard all year to advocate for solutions for members on workforce and a host of other priority issues so nonprofit and missiondriven providers can ensure that the people we serve across the country have access to quality care and the services and supports they need."

> — Mike King, LeadingAge Board Chair

Board Chair Message

Dear Fellow Members, Partners, and Supporters,

The last year brought unprecedented challenges for aging services—both for those we serve and for our workforce. Already stretched to our limits during the pandemic, our sector faced perhaps the biggest challenge yet in 2022: recruiting talent and retaining those who work with us. LeadingAge worked hard all year to advocate for solutions for members on workforce and a host of other priority issues so nonprofit and mission-driven providers can ensure that the people we serve across the country have access to quality care and the services and supports they need.

When we gathered at the Annual Meeting in Denver in October 2022, the focus was on momentum. Momentum in building positive workplace cultures. Momentum in providing high-quality services with a focus on equity and access for all. Momentum in emerging from the pandemic to create the next chapter of aging services and, most importantly, momentum in building trust among those we serve, those who serve them, the media, policy makers and the public.

As we look ahead to next year, know that LeadingAge will continue this important work and will be prepared for whatever challenges lie ahead. Only then can our sector continue the critical forward momentum needed to address the rapidly growing needs of older Americans in the decades to come.

Be well and stay strong,

mike Ky

Mike King LeadingAge, Board Chair



2022 LeadingAge Accomplishments

Together—the LeadingAge team, members, and partners—have continued to address COVID-related challenges and adapt during the ongoing national workforce shortage. Our efforts in 2022 allowed nonprofit and mission-driven providers to continue delivering quality care and services to older adults and their families. Here are some highlights of those accomplishments:

Secured significant victories toward our strategic goal of ensuring an effective aging services system that is accessible and affordable for all.

- » Our advocacy led to a \$2.5 billion federal investment in the Housing for All Act, with the funds designated for affordable housing for older adults. LeadingAge-led grassroots and Capitol Hill advocacy ensured the Build Back Better legislation included key provisions supporting older Americans.
- » The John A. Hartford Foundation awarded LeadingAge a \$1 million grant to improve nursing home care in America. Our association earned this responsibility because our members span the continuum of nonprofit aging services providers and our record of building coalitions of stakeholders with diverse perspectives.

Expanded our national network's ability to serve as thought leaders and the Trusted Voice for Aging.

- » The LeadingAge LTSS Center @UMass Boston advanced the field's knowledge with research published in scholarly journals on critical topics, including an impact report on climate change on older adults and articles on reimagining long-term care and assisted living.
- » LeadingAge developed a <u>collection of</u> <u>governance resources</u> that support boards of directors in addressing current challenges such as accountability and diversity, equity, and inclusion (DEI)—and positioning our sector for future changes and opportunities.
- » Maintained status as a "go-to" information source for *The New York Times*, the *Associated Press*, *USA TODAY*, CNN, McKnight's, *The Washington Post*, National Public Radio, and other national news outlets.



Prioritized workforce growth and diversity to support members during the national workforce shortage.

- » The <u>Aging Services Workforce Now!</u> advocacy campaign elevated the workforce crisis among White House and Congressional leaders offering solutions to meet the needs of older Americans.
- » The <u>fruitful collaboration</u> continued with the United Negro College Fund to increase awareness about careers in aging services among underrepresented professionals. This partnership yielded the HBCUs-LTSS Careers Initiative, through which LeadingAge providers and leaders at historically Black colleges and universities (HBCU) and minority-serving institutions collaborate to develop a diverse pipeline of aging services managers and C-suite leaders.
- » We established a Leaders of Color network and online member community, which already connects more than 150 leaders for fellowship and to exchange best practices on advancing DEI initiatives.

Brought together experts to advance our field with premier learning events.

 » Gathered more than 5,000 providers and business partners for quality learning opportunities during the LeadingAge Annual Meeting + EXPO, Collaborative Care Tech Summit (virtual), and LeadingAge Leadership Summit.



"We acknowledge—with great pride in you, in LeadingAge, and in our field—that we have persevered, and that we will continue to persevere, together."

> — Katie Smith Sloan, LeadingAge President & CEO

President's Message

Dear Fellow Members, Staff, and Partners,

Many of us will look back on 2022 with mixed emotions. That's understandable.

On the one hand, LeadingAge and its members ended 2022 with a great sense of relief as we saw credible signs that the worst of the pandemic may be behind us. We were grateful. We also were confident that we had done everything in our power to prepare our organizations for life after COVID.

At the same time, we were forced to recognize a hard reality. COVID's aftermath is still affecting our organizations. While the country is eager to move on from this devastating health emergency, our organizations have not yet recovered from the pandemic's damaging effects.

The ongoing workforce crisis, exacerbated by COVID, remains a major challenge. Pandemicrelated financial challenges are still very real. As a result, many members have not been able to move forward with planned expansions. Some have closed the doors of care settings. All are cautious about the future.

LeadingAge understands. We know members are still fighting COVID, even though that fight has taken on a very different form. We feel your pain deeply and we are committed to helping you regain your equilibrium.

We acknowledge—with great pride in you, in LeadingAge, and in our field—that we have persevered, and that we will continue to persevere, together. That perseverance is a testament to each LeadingAge member organization. It is also a testament to our shared mission to ensure that all older adults have the support they need to age with health, independence, and dignity.

shared mission,

Katie Smith Sloan President & CEO



With gratitude for your commitment to that

Board of Directors

The LeadingAge Board of Directors is responsible for the governance of the organization, providing strategic direction, fiduciary oversight, and policy development. Those who serve have the opportunity to shape LeadingAge's activities during their terms, as well as the opportunity to connect with other leaders in transforming aging services.

Mike King

Chair President & CEO Volunteers of America Alexandria, VA

Carol Silver Elliott

Immediate Past Chair President & CEO Jewish Home Family Rockleigh, NJ

Roberto Muñiz

Chair-Elect President & CEO Parker Health Group, Inc. Piscataway, NJ

Terri Cunliffe

Treasurer President & CEO Covenant Living Communities Skokie, IL

Walter Ramos

Secretary President & CEO Rogerson Communities Roslindale, MA

Marvell Adams

Founder & CEO W Lawson Baltimore, MD

Steve Bahmer

President & CEO LeadingAge Florida Tallahassee, FL

Deke Cateau CEO A.G. Rhodes Atlanta, GA

Laurence Gumina

CEO Ohio Living Westerville, OH

Christie Hinrichs

President & CEO Tabitha Lincoln, NE

Todd Murch

President & CEO Eskaton Carmichael, CA

Ursula Robinson Executive Director PACE of the Triad Greensboro, NC

Kate Rolf President & CEO

Nascentia Health Syracuse, NY

Joseph Scopelliti President & CEO VNA Health System Shamokin, PA

Annual Report 2022 5

State Partners & State Executives

LeadingAge Alabama Carol Holzman, Board Chair

LeadingAge Arizona Pam Koester, CEO

LeadingAge California Jeannee Parker Martin, President & CEO

LeadingAge Colorado Laura Landwirth, President & CEO

LeadingAge Connecticut Mag Morelli, President

LeadingAge DC Makeda Vanderpuije, Executive Director

LeadingAge Florida Steve Bahmer, President & CEO

LeadingAge Georgia Ginny Helms, President & CEO

LeadingAge Gulf States Karen Contrenchis, President

LeadingAge Illinois Angela Schnepf, President & CEO

LeadingAge Indiana Eric Essley, President & CEO

LeadingAge Iowa Shannon Strickler, President & CEO

LeadingAge Kansas Rachel Monger, President & CEO **LeadingAge Kentucky** Timothy Veno, President

LeadingAge Maine & New Hampshire Lisa Henderson, Executive Director

LeadingAge Maryland Allison Ciborowski, President & CEO

LeadingAge Massachusetts Elissa Sherman, President

LeadingAge Michigan David Herbel, President & CEO

LeadingAge Minnesota Kari Thurlow, President & CEO

LeadingAge Missouri William Bates, CEO

Montana Hospital Association (MHA) Heather O'Hara, Vice President

LeadingAge Nebraska Kierstin Reed, CEO

LeadingAge New Jersey/Delaware James W. McCracken, President & CEO

LeadingAge New York James Clyne, President & CEO

LeadingAge North Carolina Tom Akins, President & CEO

LeadingAge Ohio Susan Wallace, President & CEO **LeadingAge Oklahoma** Kristi Colclasure, Executive Director

LeadingAge Oregon Kristen Milligan, CEO

LeadingAge Pennsylvania Garry Pezzano, President & CEO

LeadingAge Rhode Island James Nyberg, Executive Director

LeadingAge South Carolina Kassie South, President & CEO

South Dakota Association of Healthcare Organizations Tammy Hatting, COO

LeadingAge Tennessee Gwyn Earl, Executive Director

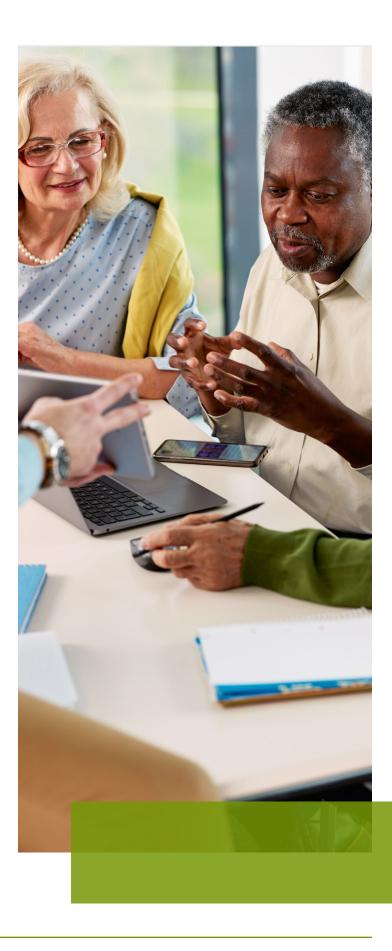
LeadingAge Texas George Linial, President & CEO

LeadingAge Virginia Melissa Andrews, President & CEO

LeadingAge Washington Deb Murphy, President & CEO

LeadingAge Wisconsin John Sauer, President & CEO

LeadingAge Wyoming Eric Boley, CEO



Committees & Advisory Groups

Committees

Audit Committee

Emma DeVito, Chair President & CEO VillageCare New York, NY

The Audit Committee is charged with recommending the appointment of the independent auditor; and ensuring that the audit is conducted within the auditing standards applicable to financial audits contained in Government Auditing Standards, issued by the Comptroller of the United States.

Budget & Finance Committee

Terri Cunliffe, Chair President & CEO Covenant Living Communities Skokie, IL

The Budget and Finance Committee has overall fiduciary responsibility for the association and oversees the association's investments. With the association's treasurer as its chair, the committee reports to the LeadingAge Board of Directors.

Education Planning Committee

Kelly Papa, Chair President & CEO Duncaster Retirement Center Bloomfield, CT

The Education and Leadership Development Committee advises on the development of educational content for the LeadingAge Annual Meeting (and other educational programs as needed). The committee includes representatives of professional networks, affiliated organizations, and members.

Legal Committee

Dana Parsons, Chair Vice President & Legislative Counsel LeadingAge Virginia Glen Allen, VA

The Legal Committee is comprised of eight core members, plus state-designated counsel representing LeadingAge state associations. The committee's work includes analyzing the effect on LeadingAge members of various legal issues related to public policy and provider operations; monitoring state level legal issues; and providing recommendations on use of the Legal Fund.

Public Policy Committee

Roberto Muñiz, Chair President & CEO Parker Health Group, Inc. Piscataway, NJ

The Public Policy Committee is charged with developing recommendations for Public Policy Principles and Public Policy Positions for approval by the Board of Directors.

Advisory Groups

LeadingAge convenes several formal advisory groups to offer expert advice and opinions on critical issues in our field. Advisory groups are led by national staff and participation is by invitation only. Most advisory groups are for provider members only, with the notable exception of the CAST Commission.

CAST Commission

Staff Convener: Scott Code

Clinical Advisory Group

Staff Convener: Todd Adams

Governance Advisory Group

Staff Conveners: Katie Smith Sloan and Julieta Holguin

Managed Care Advisory Group

Staff Convener: Nicole Fallon

UNCF Advisory Group

Staff Convener: Adrienne Ruffin

CAST Commission

AARP

Paola Narsico, VP of Product and Program Development and Optimization

Acts Retirement-Life Communities, Inc. Peter Kress, Senior VP & CIO

Asbury Nick Patel, President

BlueOrange Compliance John DiMaggio, CEO

Caringale Solutions, a cloud business unit of ValueMomentum Venkat Pydimarri, Head, Healthcare

ConnectRN, Inc. Ted Jeanloz, ConnectRN, Inc.

Corning Optical Communications Kevin Stephens, Solutions Architect, Fiber Deep Networks

Covenant Living Bill Rabe, Senior VP Enterprise Operations

Cypress Living Joe Velderman, VP of Innovation

Direct Supply, Inc. Justin Smith, Innovation and Technology Manager

Duke-Margolis Center for Health Policy

Mark McClellan, Director of the Robert J. Margolis Center for Health Policy, Duke University

Friendly Senior Living Joel Snyder, Director of Information Technology

Givens Communities Richard Foor, CTO

Hamilton CapTel Dave Blanchard, OD/Strategic Business Development

HumanGood, Inc. Tim Jones, VP Information Technology

Ingleside Dusanka Delovska-Trajkova, CIO

Jewish Home Family Brandy Stefanco, CFO

Lifespace Communities, Inc. Kenneth Poinsette, CIO

MatrixCare, Inc. Eric Grunden, CCO, SaaS Business Unit at ResMed

Netsmart Maggie Cameron, Senior Living Solution Strategist

Ohio Living Matt Cheuvront, IT Director Larry Gumina, CEO

OnShift

Peter Corless, Executive VP of Enterprise Development

Parker Health Group, Inc.

Judy Collett-Miller, Director of Technology Innovation

Partners Pharmacy James Matthews, COO, Advanced Pharmacy Solutions

Perkins Eastman Architects PC Alejandro Giraldo, Principal

PointClickCare Dave Wessinger, Co-Founder & CEO

PointRight, A Net Health Company Nadia Angelidou, VP of Analytics

Providence Life Services Rich Schutt, CEO

ProviNET Solutions Carl Goodfriend, CIO

RCare Nick Garofoli, COO

RiverSpring Living David Finkelstein, CIO

Selfhelp Community Services Stuart Kaplan, CEO

Sentrics Rick Taylor, CSO

South Dakota Association of Healthcare Organizations Tammy Hatting, COO

St. Andrew's Resources for Seniors System (STARSS) Susan Leonard, CIO

Sun Health Communities Donny Friday, Director of Technology

The Kendal Corporation Kurt Rahner, VP of Information Technology

United Church Homes

Michael Hughes, Senior Executive VP and Chief Transformation and Innovation Officer

Volunteers of America

Ryan Elza, Vice President of Innovation & Technology

Westminster Canterbury on Chesapeake Bay Ed Lawson, Senior Director of IT

Yardi Systems, Inc.

Fil Southerland, Director/Senior Housing

Corporate Alliance Partners & Donors

Gold Partners

Gold Partners are top-level supporters of LeadingAge and demonstrate their extraordinary commitment to our members year-round through signature initiatives that advance the field of aging services.



PointClickCare[®]



CAPITAL :: INVESTMENTS :: ADVICE

Silver Partners

Silver Partners are highly engaged supporters of LeadingAge and demonstrate their commitment to our members year-round through support of our programs.

connect RN

FORV/S

MatrixCare[•] by ResMed



Bronze Partners

Bronze Partners are highly engaged supporters of LeadingAge and demonstrate their commitment to our members year-round through support of our programs.













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GREENBRIER







Net Health PointRight^{*}





















Grant Funders

The LeadingAge LTSS Center @UMass Boston conducts research to help our nation address the challenges and seize the opportunities associated with a growing older population.

LeadingAge and the University of Massachusetts Boston (UMass Boston) established the LTSS Center in 2017. The center is unique because it combines the resources of a major research university with the expertise and experience of applied researchers working with providers of long-term services and supports (LTSS).

The LTSS Center, with offices in Washington, DC, and Boston, MA, strives to conduct studies and evaluations that will serve as a foundation for government and provider action to improve quality of care and quality of life for older adults.

LTSS Center researchers bring an extraordinary depth of knowledge and experience to a variety of issues affecting older adults and LTSS providers. We believe strongly that by working together, LeadingAge and UMass Boston can do more to build an evidence base for promising practices in the LTSS field than either organization could accomplish alone.

LeadingAge LTSS Center @UMass Boston | 2022 Funders

Arlington Retirement Housing Corporation

The Blue Cross Blue Shield of Massachusetts Foundation

Grantmakers in Aging

Joan Anne McHugh Family

The John A. Hartford Foundation

The John H. & Ethel G. Noble Trust

Lutheran Services in America

Massachusetts Association for the Blind and Visually Impaired

Massachusetts Department of Housing and Community Development

MassHousing

Michigan Health Endowment Fund

National Institutes of Health

- » National Institute on Aging
- » National institute of Nursing Research

Parker Life

The Patrick and Catherine Weldon Donaghue Medical Research Foundation

Richmond Memorial Health Foundation

The Robert Wood Johnson Foundation

RRF Foundation for Aging

Wellspring Lutheran Services

- U.S. Department of Health & Human Services
- » Administration for Community Living (ACL)
- » Centers for Disease Control and Prevention (CDC)



LeadingAge Partnership with CDC/ Community Catalyst for Vaccine Equity and Access Program Member Grants

Through the creation of English- and Spanishspeaker grassroots materials and communications and partnership tools, as well as distribution of \$80,000 in grants to members, the Centers for Disease Control and Prevention-Funded Community Catalyst and the Vaccine Equity and Access Program (VEAP) partnership raises awareness and access to vaccines among older adults and the people who care for them, particularly in communities of color.



Donor List

Michelle Abernathy DeAnn & Tom Akins Majd Alwan **AmazonSmile Foundation Kasey Anderson Melissa Andrews Denise Aver** Mary Kate Bartley Sharon Belovarac James Bernardo **Dave Blunier** Lisa Brosnan **Ingrid Brown Kimberly Brown Edward Brubaker Henry Brubaker** Jennie Bury **CARF International** Carol Woods **Retirement Community** Deke Cateau **Leatrice Chambers Johnson Roque Christensen** Lisa Clerman **Cheryl Clinkenbeard**

Orla Concannon Karen Contrenchis Cornell **Communications. Inc. Cindy Courtier** Judith Crager Lisa Cummins **Richard Curtis** CyberGrants, SPV, LLC Kenneth Daniel Dan Davis Leslie DiGirolamo **Kristine Donnelly** Dee Dunn Judy Dunn **Ellen Efros Diane Eldridge Falcons Landing Erin Finn** Kendra German **Jane Gibson Terry Goldstein Margaret Graham** Nancy Gross **Claire Guerette**

Valerie Hamel **Kathleen Harris** Virginia Helms Lisa Henderson Herbert J. Sims & Co., Inc. **Christie Hinrichs** Cheryldene Jackson **Kirsten** Jacobs **Java Group Programs** Cindy Jerome The John A. Hartford Foundation, Inc. Franke Tobey Jones Fritz Kahn Iulie Ann Kemman Kendal at Oberlin Ketchum, Inc. Lisa Kirby **Bryce Kirchoff** Simon Knight Pamela Koester Lambeth House Laura Landwirth John Larson Karen Lehman

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etti	Cindy Shemansky
	Debra Sheridan
	Elissa Sherman
olfi	Katie Smith Sloan
tis	Anna Louis & Gerald Smith
Parver	William Smith
	Don Stephens
	Laura Swenson
,	Paige Thayer
/	Sharon Towers
	Patricia Tursi
twork	Juan Vega
	John Warner
se	Westminster
	Canterbury Richmond
haritable	Tom Willis
	Cheryl Wilson
	Steve Wittman
Mullen	Kimber Wraalstad
a	Vernon Wright
	Ilana Xuman
nunity	Gwendolyn Zander
	Delvin Zook

Financial Performance

LeadingAge is a 501(c)(3) tax-exempt charitable organization focused on education, advocacy, and applied research.

STATEMENT OF FINANCIAL POSITION

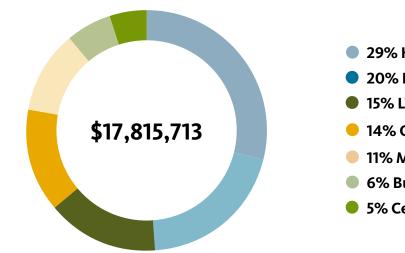
Assets	2022	2021
Cash and cash equivalents	\$2,223,484	\$2,716,178
Investments	\$17,032,338	\$19,579,164
Receivables	\$2,609,343	\$1,160,733
Prepaid expenses and other assets	\$2,052,873	\$1,814,736
Investment in Value First, Inc.	\$182,750	\$146,633
Interest rate swap agreement	\$621,758	-
Property and equipment	\$10,294,250	\$9,886,588
Total assets	\$35,016,796	\$35,304,032
Liabilities & Net Asset Liabilities	2022	2021
Accounts payable and accrued expenses	\$2,112,976	\$1,979,245
Deferred revenue	\$6,624,588	\$5,211,583
Line of credit	\$2,750,000	-
Interest rate swap agreement	-	\$485,177
Note payable	-	\$1,969,030
Bonds payable	\$9,838,717	\$10,374,654
Total liabilities	\$21,326,281	\$20,019,689
Net Assets	2022	2021
Without donor restrictions	\$11,085,555	\$13,514,816
With donor restrictions	\$2,604,960	\$1,769,527
Total net assets	\$13,690,515	\$15,284,343
		\$35,304,032

* For more information please refer to the FY22 audit report, available upon request

TOTAL REVENUE & SUPPORT



TOTAL PROGRAM SERVICES EXPENSES



49% Membership Dues \$9,470,221
19% Sponsorships \$3,759,015
13% Conferences & Meetings \$2,510,962
6% Contracts for Services \$1,158,331
3% Contributions \$574,824
2% Net Interest & Dividends \$483,488
2% Advertising & Publications \$471,540
2% Rental & Parking \$453,455
1% Net Assets Released from Restrictions \$278,482
1% Other Income \$162,336
1% Shared Services \$144,500

29% Knowledge Center \$5,137,599
20% Public Policy & Advocacy \$3,624,387
15% LTSS Center \$2,696,730
14% Communications & Marketing \$2,479,326
11% Membership Services & State Relations \$1,920,819
6% Business Development \$984,818
5% Center for Aging Services Technology \$972,034

Financial Performance

STATEMENTS OF ACTIVITIES

Activities Without Donor Restrictions	2022	2021	Activities Without Donor Restrictions	
Revenue & Support			Expenses — Supporting Services	
Membership dues	\$9,470,221	\$9,851,012	General and administrative	
Sponsorships	\$3,759,015	\$1,946,284	Total supporting services expenses	
Conferences and meetings	\$2,510,962	\$1,514,626		
Interest and dividends, net of fees	\$483,488	\$684,086	Total expenses	
Advertising and publications	\$471,540	\$440,146	Change in net assets without donor restrictions	
Rental and parking	\$453,455	\$382,675	before other items	
Shared services	\$144,500	\$259,730	Other Items	
Contracts for services	\$1,158,331	\$129,466	Net gain on investments	
Other income	\$162,336	\$77,651	Gain on forgiveness of note payable (PPP loan)	
Contributions	\$574,824	\$207	Unrealized gain (loss) on interest rate swap agreemen	
Net assets released from restrictions	\$278,482	\$477,422	Acquisition through contribution	
Total revenue and support	\$19,467,154	\$15,763,305	Equity in loss of Value First, Inc.	
			Change in net assets without donor restrictions	
Expenses — Program Services				
Public policy and advocacy	\$3,624,387	\$3,781,826	Activities With Donor Restrictions	
Knowledge Center	\$5,137,599	\$3,302,020	Contributions	
Communications and marketing	\$2,479,326	\$2,790,777	Investment income, net	
Membership services and state relations	\$1,920,819	\$1,921,997	Net assets released from restrictions	
LTSS Center	\$2,696,730	\$1,886,729	Change in net assets with donor restrictions	
Business development	\$984,818	\$1,099,651	Change in her assers with donor restrictions	
Center for Aging Services Technology	\$972,034	\$929,420	Change in net assets	
	t			
Total program services expenses	\$17,815,713	\$15,712,420	Net Assets	

Ending

LeadingAge

2022	2021
\$4,150,117	\$4,214,856
\$4,150,117	\$4,214,856
\$21,965,830	\$19,927,276
(\$2,498,676)	(\$4,163,971)
(\$2,867,667)	\$1,847,127
\$1,744,030	\$742,600
\$1,106,935	\$487,957
\$50,000	\$385,176
\$36,117	(\$48,896)
(\$2,429,259)	(\$750,005)
(\$2,429,259) 2022	(\$750,005) 2021
2022	2021
2022 \$1,320,811	2021 \$158,188
2022 \$1,320,811 (\$206,896)	2021 \$158,188 \$159,964
2022 \$1,320,811 (\$206,896) (\$278,482)	2021 \$158,188 \$159,964 (\$477,422)
2022 \$1,320,811 (\$206,896) (\$278,482) \$835,433	2021 \$158,188 \$159,964 (\$477,422) (\$159,270)
2022 \$1,320,811 (\$206,896) (\$278,482) \$835,433 (\$1,593,826)	2021 \$158,188 \$159,964 (\$477,422) (\$159,270) (\$909,275)

Connect With Us

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- leadingage.org

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