LEADINGAGE REPORT PORTAL
FREQUENTLY ASKED QUESTIONS

This FAQ is meant to help LeadingAge members understand the origins of a user's Report Portal data, and provide more details on updates.

What is the purpose of these reports?
These reports benchmark your organization's data to other relevant benchmarks using the metrics released by the Centers for Medicare and Medicaid Services (CMS).

Where is this data from?
The data contained in this members-only tool comes from CMS, which gathers information from a variety of sources including survey reports, claims data and provider assessments. CMS uses this data to evaluate providers and to derive quality information shared with consumers on the Care Compare website. All data presented in these reports is also available on Care Compare for individual providers.

How often are these reports updated?
Reports are updated when CMS releases new data. Because release dates vary, the delivery of new reports is not precise. The two tables below outline when providers can expect new reports, and what each report will contain.

Hospice Care Compare Refresh Schedule and Preview Periods

Refresh Date	Date of iQIES Preview Report Release	HIS Measures	CAHPS Measures	CAHPS Star Ratings	Claims Based Measures
February	November	Refreshed with previous year's 1st quarter data	Refreshed with previous year's 1st quarter data	Refreshed with most recent 6 months of data	
May	February	Refreshed with previous year's 2nd quarter data	Refreshed with previous year's 2nd quarter data		
August	May	Refreshed with previous year's 3rd quarter data	Refreshed with previous year's 3rd quarter data	Refreshed with most recent 6 months of data	
November	August	Refreshed with previous year's 4th quarter data	Refreshed with previous year's 4th quarter data		Refreshed with most recent 8 quarters of data

Nursing Care Compare Refresh Schedule

	Health Inspections	Staffing		Quality Measures			Overall Rating
		Staffing Levels	Staff Turnover	MDS-based	Claims-based	NHSN-based	
Updates	Monthly	Quarterly	Quarterly	Quarterly	Quarterly	Quarterly	
Data	3 most recent standard inspections and findings from 3 past years' complaint inspections and infection control inspections.	1 quarter of data ending 2 quarters prior to current quarter.	4 quarters of data ending 2 quarters prior to current quarter. Additionally, one quarter prior to first quarter and one quarter after fourth quarter are used to identify turnover.	4 quarters of data ending 2 quarters prior to the current quarter.	4 quarters of data ending 3 quarters prior to the current quarter.	1 quarter of data ending 2 quarters prior to current quarter.	Can change monthly based on changes to health inspection rating but most changes seen when staffing and quality measures updates each quarter.