



September 12, 2024

Dora Hughes, MD, MPH
Chief Medical Officer & Director
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850

Dear Dr. Hughes:

We are writing today to request a meeting to follow up on the issues discussed in our April 30 meeting on the nursing home survey and certification process. LeadingAge continues to work on the survey and certification issues identified by our members and as we discussed in the spring, inconsistency in citation and enforcement and communication with surveyors remain two top priorities.

We shared a number of questions with you during the April meeting, to which you later responded by email. Thank you. With these responses and the release of the FY 2023 State Performance Standards System results, we would like to further discuss how CMS is addressing survey consistency. We would also like to share what we have learned about a promising model developed by a state agency that is improving surveyor-provider relationships while maintaining regulator roles and responsibilities. Lastly, we would like to update you on work we have been doing around another survey topic, the informal dispute resolution process.

We look forward to continuing this conversation with you. It is our hope that we can schedule a time to meet in October. We will be happy to send more detailed information and any specific questions we have ahead of time. We look forward to hearing from you to schedule this meeting.

Sincerely,

A handwritten signature in black ink that reads "Jodi Eyigor". The signature is written in a cursive style and is placed over a white rectangular background.

Jodi Eyigor
Director, Nursing Home Quality & Policy