



The Honorable Scott Turner
Secretary
U.S. Department of Housing and Urban Development
451 7th Street S.W.
Washington, DC 20410

March 19, 2025

Dear Secretary Turner,

We are writing to request urgent action from the Department of Housing and Urban Development (HUD) to continue funding and administering critical Multifamily Service Coordinator Program grants. Without swift HUD action to distribute \$152 million for existing and new awards to properties, tens of thousands of older adults could be negatively impacted.

Service Coordinators are the heartbeat of affordable housing for older adults and individuals with disabilities. Providers in rural, suburban, and urban areas across the country rely on these grants to employ Service Coordinators who efficiently connect residents to services and resources that help them age in their communities and avoid much costlier Medicaid-funded nursing homes. In doing so, Service Coordinators play a key role in efforts to ensure housing stability, reduce healthcare costs, and improve healthcare outcomes for America's older adults and individuals with disabilities.

Service Coordination, when paired with HUD's rental assistance programs and its flagship senior housing program, Section 202 Supportive Housing for the Elderly, is a **highly successful and cost-effective model for older adults with low incomes to age independently**. All HUD-assisted older adults should have access to a Service Coordinator who can provide necessary aging supports, which is why Congress and the Trump Administration previously invested in these programs that are now at risk.

Service Coordinator Grant Awards

In January, for the first time in more than a decade, HUD announced the recipients of \$40 million in new Service Coordinator grant funding, including funding that was approved by Congress and President Trump in fiscal year 2020. More than 700 applicants requested funding and 104 grantees were awarded funds to pay salaries and associated benefits for Service Coordinators at 107 properties in 32 states. After initial uncertainty and funding reviews, HUD has removed the press release announcing the awards from the official website; housing providers have been slow to receive communication from HUD about the status of their awards and some have reported hold-ups from HUD on moving forward with the grant award process.

We request that HUD honor these investments and quickly distribute the three-year awards to properties that are eager to deploy much-needed Service Coordinator programs to benefit older adult residents.

Service Coordinator Grant Extensions

In addition to the newly-announced Service Coordinator grants, there are an estimated 1,500 Section 202 properties in 49 states and various territories awaiting HUD’s release of \$112 million of Service Coordinator grant extension funds to continue operating their existing programs. Without a one-year extension of their current grants, which ended on Dec. 31, 2024, housing providers are currently unable to pay Service Coordinator salaries.

Thousands of older adults who rely on their Service Coordinators to organize food distributions, arrange transportation to medical visits, and recertify them for benefits will be negatively impacted if HUD funding delays persist and layoffs are required. While waiting for HUD to come through with the payment, housing providers have to continue paying for their Service Coordination programs without promise from HUD that it will come through. In fact, some housing providers are already considering terminating Service Coordinator jobs and programs due to the ongoing uncertainty. We know this is devastating to the communities they serve.

Existing Service Coordinator Grants by State (In Need of Extensions)			
State	Grants	State	Grants
AL	11	MS	22
AK	0	MT	10
AR	4	NC	19
AZ	8	ND	8
CA	118	NE	9
CO	27	NH	12
CT	59	NJ	41
DC	5	NM	10
DE	4	NV	2
FL	34	NY	43
GA	43	OH	198
GU	1	OK	21
HI	2	OR	13
IA	19	PA	78
ID	6	PR	0
IL	48	RI	19
IN	35	SC	21
KS	28	SD	6
KY	36	TN	55

New Service Coordinator Grants Awarded 1/2025		
State	New Grants	Total \$ Awarded
AR	1	\$396,046
AZ	5	\$1,078,620
CA	5	\$1,250,304
CO	3	\$833,574
CT	6	\$1,373,594
GA	1	\$277,544
HI	1	\$404,089
IL	8	\$2,874,042
IN	2	\$481,523
KS	1	\$658,381
KY	2	\$424,112
LA	1	\$133,156
MA	5	\$2,200,897
MD	1	\$300,303
ME	1	\$338,787
MI	7	\$2,212,305
MN	4	\$1,795,977
MS	2	\$422,455
NC	6	\$2,130,992

LA	19	TX	40
MA	25	UT	4
MD	38	VA	6
ME	11	VI	0
MI	107	VT	6
MN	16	WA	45
MO	67	WI	73
		WV	17
		WY	5
		Total	1554

NE	2	\$973,204
NJ	3	\$2,281,076
NY	7	\$2,216,749
OH	3	\$1,126,531
OK	5	\$1,716,395
PA	2	\$1,277,756
RI	2	\$1,236,186
SC	5	\$2,577,625
TN	1	\$50,762
TX	1	\$653,055
32	107	\$38,949,206

Disbursing these funds quickly once they are obligated is heavily reliant on HUD Headquarter staff in the Office of Multifamily Housing, as well as on the work of a dozen grant specialists assigned to five HUD regional offices. With large grant portfolios that extend beyond the Service Coordinator program, these specialists are integral in the funding process and ensuring award compliance. Unfortunately, some grant specialists that filled vacancies in the past year and were working on a probationary status were terminated in February and have an uncertain path ahead. Others are concerned about job losses due to potential HUD field office closures and workforce reductions.

Overall, cuts to Service Coordinator staff at HUD create unmanageable workloads and threaten to impact the timeliness of the funds being distributed and the effectiveness of the Service Coordinator program for older adults with low incomes. Our organizations share deep concerns about the ability of HUD to efficiently and effectively administer the Multifamily Service Coordinator Program if probationary staff are not permanently reinstated or additional staffing cuts are made, as has been proposed by HUD and the Department of Government Efficiency.

On behalf of the American Association of Service Coordinators' 4,000 service coordinator members and LeadingAge's nationwide membership of affordable senior housing providers, we urge HUD to immediately disburse these congressionally approved and legally obligated funds without further delay, and to maintain a robust federal workforce to administer these vital housing programs.

It's crucial that HUD provide timely funding and full support to Service Coordinator programs for affordable senior housing communities. AASC and LeadingAge stand ready to assist in these efforts.

Sincerely,



Michelle Missler, AASC President & CEO



Katie Smith Sloan, LeadingAge President & CEO

About The American Association of Service Coordinators

The American Association of Service Coordinators (AASC) is a professional membership association and a national resource for service-enriched housing. Our 4,000+ members assist

elderly and disabled residents and families living in affordable housing communities to identify, locate and acquire the services and supports necessary to become and remain self-sufficient. AASC provides education, advocacy, best practices, leadership and networking opportunities for our members. For more information visit servicecoordinator.org.

About LeadingAge

We represent more than 5,400 nonprofit aging services providers and other mission-driven organizations serving older adults that touch millions of lives every day. Alongside our members and 36 partners in 41 states, we use advocacy, education, applied research, and community-building to make America a better place to grow old. Our membership encompasses the entire continuum of aging services, including skilled nursing, assisted living, memory care, affordable housing, retirement communities, adult day programs, community-based services, hospice, and home-based care. We bring together the most inventive minds in the field to lead and innovate solutions that support older adults wherever they call home. For more information visit leadingage.org.

cc:

The Honorable John Thune, Majority Leader
The Honorable Chuck Schumer, Minority Leader
The Honorable Mike Johnson, Speaker of the House
The Honorable Hakeem Jeffries, Minority Leader
The Honorable Susan Collins, Senate Appropriations
The Honorable Patty Murray, Senate Appropriations
The Honorable Cindy Hyde-Smith, Senate Appropriations
The Honorable Kirsten Gillibrand, Senate Appropriations
The Honorable Tom Cole, House Appropriations
The Honorable Steve Womack, House Appropriations
The Honorable Rosa DeLauro, House Appropriations
The Honorable James Clyburn, House Appropriations