LeadingAge Report Portal Frequently Asked Questions

This FAQ is meant to help LeadingAge members understand the origins of a user's Report Portal data and provide more details on updates.

What is the purpose of these reports?

These reports benchmark your organization's data to other relevant benchmarks using the metrics released by the Centers for Medicare and Medicaid Services (CMS).

Where is this data from?

The data contained in this members-only tool comes from CMS, which gathers information from a variety of sources including survey reports, payroll-based journal data, claims data and provider assessments. CMS uses this data to evaluate providers and to derive quality information shared with consumers on the Care Compare website. All data presented in these reports is also available on Care Compare for individual providers.

How often are these reports updated?

Reports are updated when CMS releases new data. Because release dates vary, the delivery of new reports is not precise. The two tables below outline when providers can expect new reports, and what each report will contain.

Hospice Care Compare Refresh Schedule and Preview Periods

Refresh Date	Date of iQIES Preview Report Release	HIS Measures	CAHPS Measures	CAHPS Star Ratings	Claims Based Measures
February	November	Refreshed with previous year's 1st quarter data.	Refreshed with previous year's 1st quarter data.	Refreshed with most recent 6 months of data.	
May	February	Refreshed with previous year's 2nd quarter data.	Refreshed with previous year's 2nd quarter data.		
August	May	Refreshed with previous year's 3rd quarter data.	Refreshed with previous year's 3rd quarter data.	Refreshed with most recent 6 months of data.	
November	August	Refreshed with previous year's 4th quarter data.	Refreshed with previous year's 4th quarter data.		Refreshed with most recent 8 quarters of data

Nursing Home Care Compare Refresh Schedule

Care Compare Refresh	iQIES Preview Reports Released	Health Inspections	Staffing	Quality Measures
January	October	Refreshed with findings from 2 most recent standard inspections and findings from past 3 years' complaint inspections and infection control inspections.	Staffing levels measures are refreshed using Q3 data. Staff turnover measures are refreshed using data from Q3 and the 5 quarters preceding Q3.	Refreshed based on data from varying data collection periods depending upon the type of measure. Find data collection periods here.
April	January	Refreshed with findings from 2 most recent standard inspections and findings from past 3 years' complaint inspections and infection control inspections.	Staffing levels measures are refreshed with Q4 data. Staff turnover measures are refreshed using data from Q4 and the 5 quarters preceding Q4.	Refreshed based on data from varying data collection periods depending upon the type of measure. Find data collection periods here.
July	April	Refreshed with findings from 2 most recent standard inspections and findings from past 3 years' complaint inspections and infection control inspections.	Staffing levels measures are refreshed using Q1 data. Staff turnover measures are refreshed using data from Q1 and the 5 quarters preceding Q1.	Refreshed based on data from varying data collection periods depending upon the type of measure. Find data collection periods here.
October	July	Refreshed with findings from 2 most recent standard inspections and findings from past 3 years' complaint inspections and infection control inspections.	Staffing levels measures are refreshed using Q2 data. Staff turnover measures are refreshed using data from Q2 and the 5 quarters preceding Q2.	Refreshed based on data from varying data collection periods depending upon the type of measure. Find data collection periods here.

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Home Health Care Compare Refresh Schedule and Preview Periods

Refresh Date	Date of iQIES Preview Report Release	OASIS Based Measures	HHCAHPS Measures	HHCAHPS Star Ratings	Quality of Patient Care Star Rating
January	October	Refreshed with previous year's 2nd quarter data.	Refreshed with previous year's 3rd quarter data.	Refreshed with most recent 4 months of data.	Refreshed with most recent 4 quarters of data.
April	January	Refreshed with previous year's 3rd quarter data.	Refreshed with previous year's 4th quarter data.	Refreshed with most recent 4 months of data.	Refreshed with most recent 4 quarters of data.
July	April	Refreshed with previous year's 4th quarter data.	Refreshed with previous year's 1st quarter data.	Refreshed with most recent 4 months of data.	Refreshed with most recent 4 quarters of data.
October	July	Refreshed with previous year's 1st quarter data.	Refreshed with previous year's 2nd quarter data.	Refreshed with most recent 4 months of data.	Refreshed with most recent 4 quarters of data.

Claims-Based Measures					
Refresh Date	Date of iQIES Preview Report Release	Discharge to Community	Medicare Spending Per beneficiary	Potentially Preventable 30-Day Post-Discharge Readmission	Home Health Within-Stay Potentially Preventable Hospitalizations
October	July	Refreshed with most recent 8 quarters of data.	Refreshed with most recent 8 quarters of data.	Refreshed with most recent 12 quarters of data.	Refreshed with most recent 4 quarters of data.

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