Jane Mack – Areas of Strength in Governance Work

Areas of focus are:

Board Function - board roles, responsibilities, structures and processes. This includes:

- committee structures, charges, and function
- the ongoing work of board development in the broad sense including identification and recruitment of new members, orientation and education of new members, evaluation and board leadership succession
- where boards function – the continuum of operations -> fiduciary -> strategic -> generative
- agenda management

Multiple Hats of Board Members – discussing the multiple roles board members may play with an organization and the importance of understanding which “hat” they are wearing in any given situation, who they are accountable to in that role, and appropriate ways to handle concerns or complaints from stakeholders or staff.

Collaborative Decision-Making – based on the Quaker model of collaborative decision-making, I have provided education sessions to multiple groups from various faiths and secular boards on this technique, discussing the roles of the facilitator and participants, and important group and meeting dynamics for a successful experience.

Board Engagement – thinking about this from an organizational dynamics perspective using what I call the “3 Big Questions” from Marv Weisbord’s work on Productive Workplaces - ‘Am I in or am I out? How much power and influence do I have? Can I contribute or learn something?” This is not always ongoing work but has provided a powerful framework for discussions for boards in thinking about their “culture.”